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How to Send an E-Consult (Patient) Jay-Ileen (Ai) - 2023-07-17 - VSee Clinic for Patients

What is an E-Consult?

This feature is also known as asynchronous messaging/chat.

Instead of getting into a videocall visit with the Provider, the Patient (or another Provider) can submit an e-Consult for a medical inquiry that does not need an urgent response.

Sending an E-Consult to a Preferred Provider

For a multi-Provider clinic, the patient needs to;

1. Click on the Provider to view profile. As long as the Provider has enabled e-Consult, there should be a message stating that the selected Provider "Accepts e-Consult."

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2. Click on **Submit e-Consult** button.



3. Input your medical inquiry under the Reason for visit/Chief complaint field. You may also attach a file. Click on **Continue** to proceed.

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	WHAT IS YOUR HEALTH CONCERN TODAY?	×
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		Miller, M.D.
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Our Providers		leted
Chi Achacoso, Ph.D.		1
Therapist	Where are you located at the time of this visit?*	
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	Upload(optional)	
	Drag and Drop files here	
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Sarah Miller, M.D.		
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4. A pop-up notification will show once the e-Consult has been submitted successfully. Click **Close**.



Sending an E-Consult Without a Preferred Provider

If the patient has no preferred Provider, the Patient can also just choose to click on the main **Submit e-Consult** button, and any Provider can accept to answer it later on.

The same steps apply: Sending an e-Consult to a Preferred Provider



Sending an E-Consult to a Solo-Provider Clinic

For a solo-Provider clinic, a Patient can directly send an e-Consult to the Provider by clicking on **Submit e-Consult** button on the landing page of the clinic.

The same steps apply: Sending an e-Consult to a Preferred Provider



Scope and Limitations

• This is also available using VSee Clinic Mobile App for Patients



Related article:

How to View an E-Consult Response

For further assistance, please contact us <u>here</u>.

Last updated on: 25 Jan, 2022

Tags asynchronous visit e-consult econsult