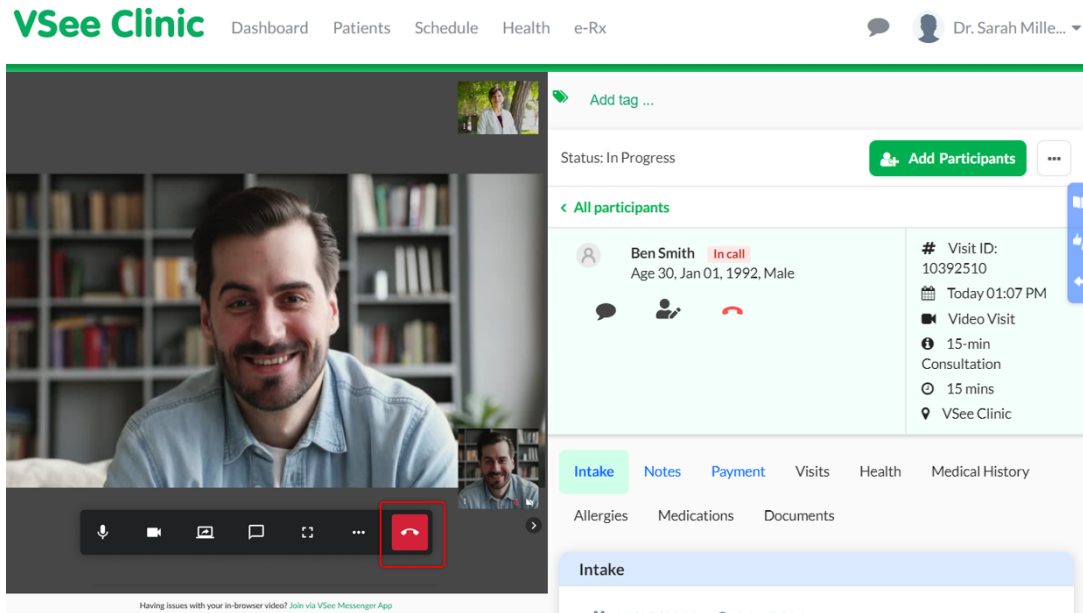


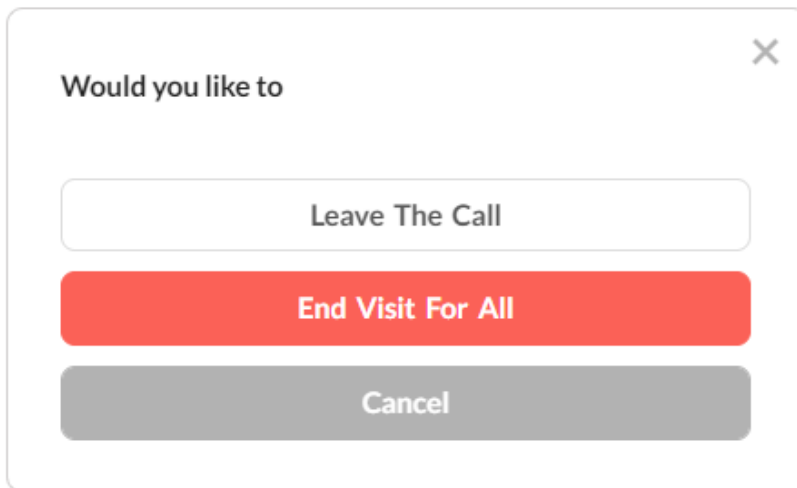
## How to End the Visit (New Visit Page)

Jay-Ileen (AI) - 2022-12-16 - VSee Clinic for Providers

If you're done with your visit with the patient, click on the **red phone** icon to end the call.

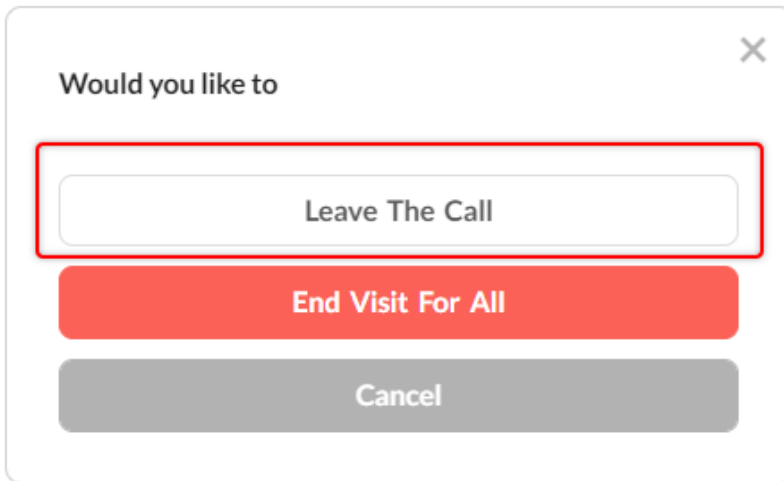


A pop-up window will appear with options for you to select.

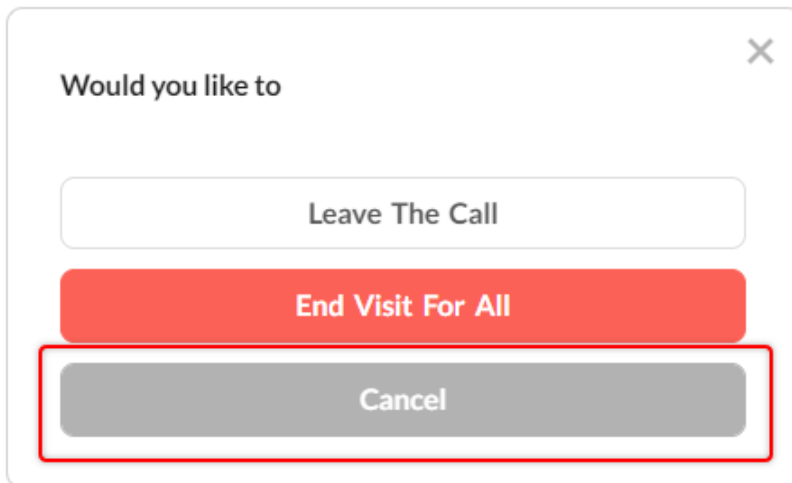


Click **Leave The Call** if there is a Clinic Staff or another Provider who will still need to attend to the patient.

The visit will not be completed, and the patient will stay in the call after you leave.

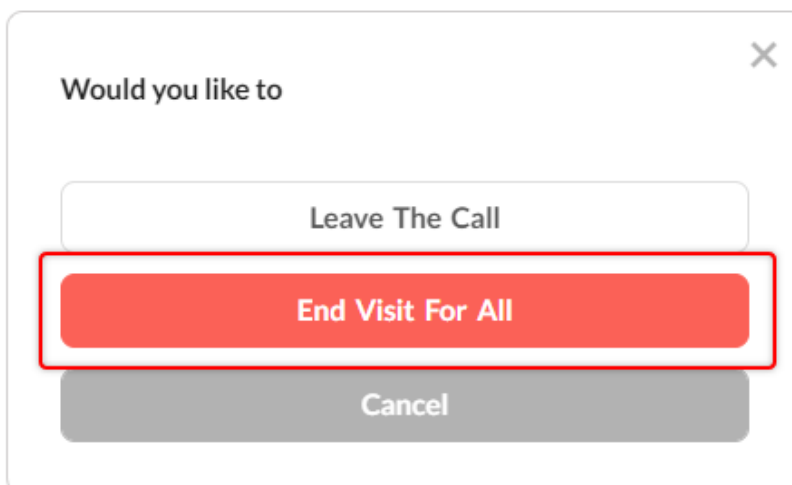


Click **Cancel** to go back to the call and continue the visit with the patient.



Click **End Visit For All** to end the call and complete the visit.

*Note: This will end the visit for all the participants in the call.*



A notification will appear - informing you that the patient has exited the waiting room and the visit has ended.

You will also see the status of the visit as “Completed”.

The screenshot displays the VSee Clinic user interface. At the top, a navigation bar includes 'VSee Clinic', 'Dashboard', 'Patients', 'Schedule', 'Health', and 'e-Rx'. A notification banner at the top center states 'Ben Smith has exited the waiting room. Visit ended.' Below this, the visit status is shown as 'Status: Completed'. The patient information section identifies 'Ben Smith' as 'Offline', 'Age 30, Jan 01, 1992, Male'. Visit details include 'Visit ID: 10392510', 'Today 01:07 PM', 'Video Visit', '15-min Consultation', '15 mins', and 'VSee Clinic'. A horizontal menu below the patient info lists 'Intake', 'Notes', 'Payment', 'Visits', 'Health', 'Medical History', 'Allergies', 'Medications', and 'Documents'. The 'Intake' section is active, showing the date '12/15/2022' and time '01:17 PM'. The 'Chief Complaint' is 'Chest pain', and a question 'Where are you located at the time of this visit?' is visible at the bottom.

*Note: The screenshots used above are taken using the new visit page version. To know how to switch to the new version, read: [Three Ways to Switch From Old to New Visit Page](#).*

If you have any questions, please contact us at [help@vsee.com](mailto:help@vsee.com).

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Tags  
end call  
end the visit