

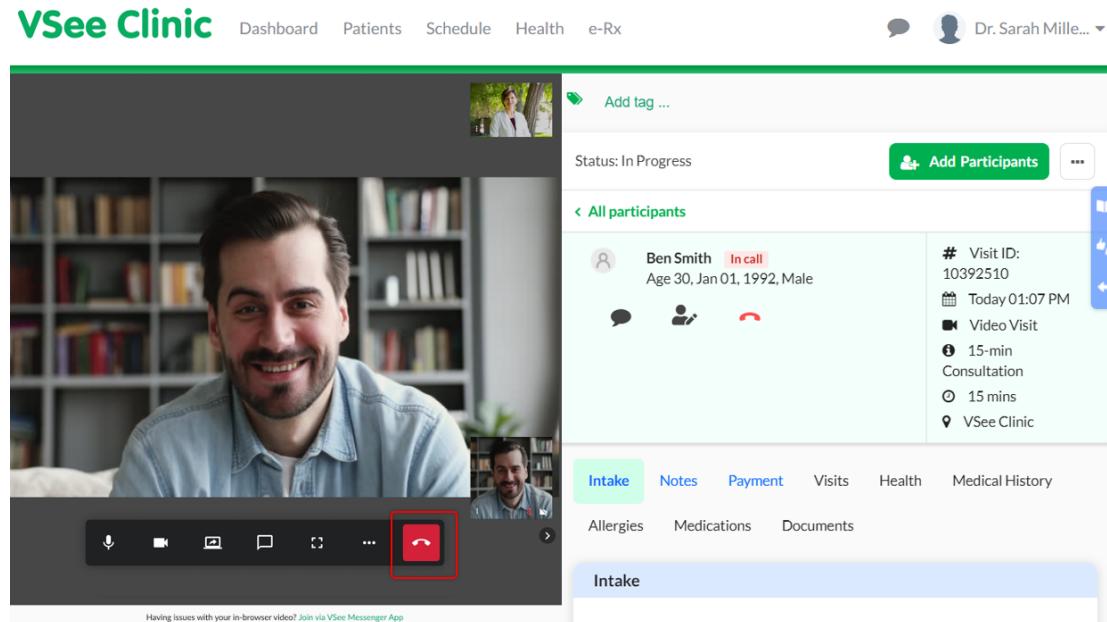


[Knowledgebase](#) > [VSee Clinic for Providers](#) > [How to End the Visit](#)

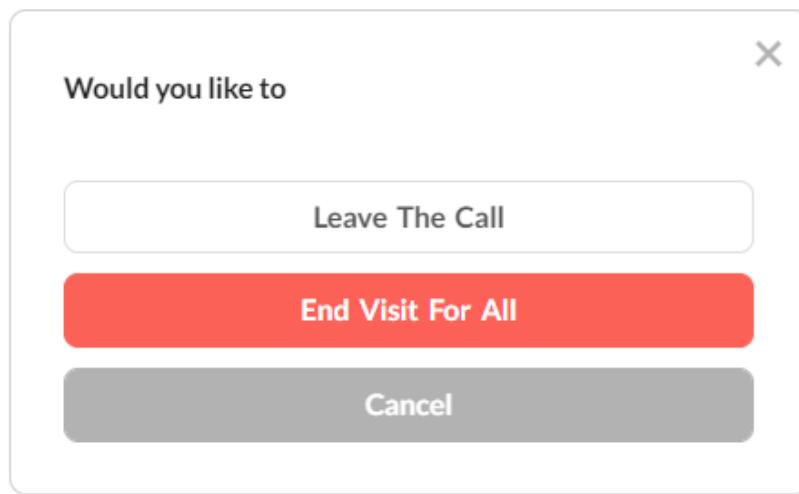
How to End the Visit

Jay-Ileen (Ai) - 2023-04-10 - [VSee Clinic for Providers](#)

If you're done with your visit with the patient, click on the **red phone** icon to end the call.

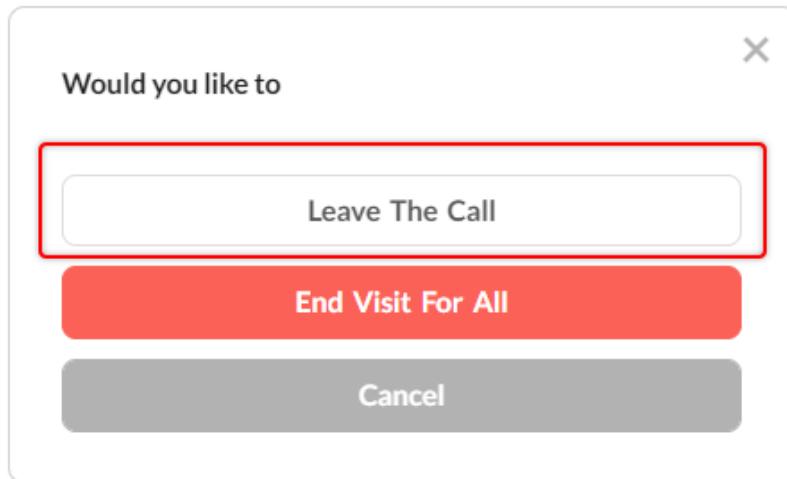


A pop-up window will appear with options for you to select.

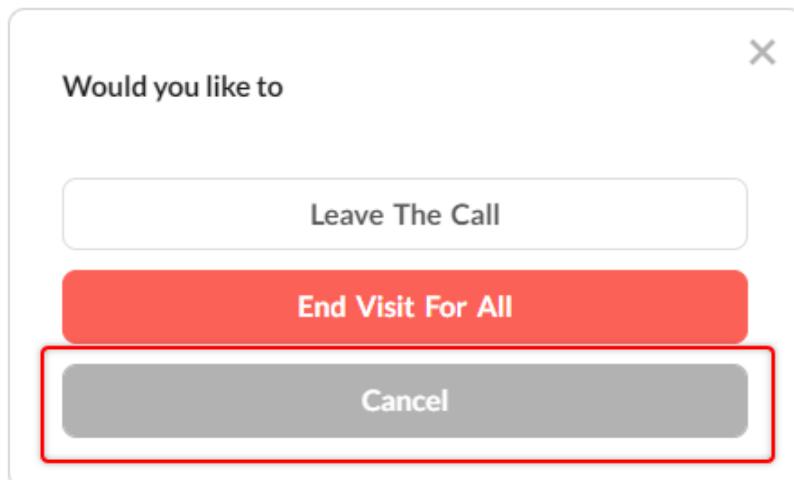


Click **Leave The Call** if there is a Clinic Staff or another Provider who will still need to attend to the patient.

The visit will not be completed, and the patient will stay in the call after you leave.

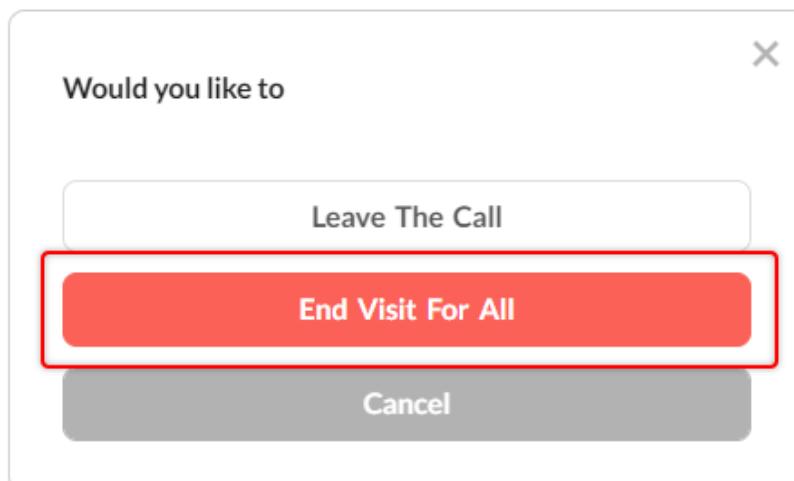


Click **Cancel** to go back to the call and continue the visit with the patient.



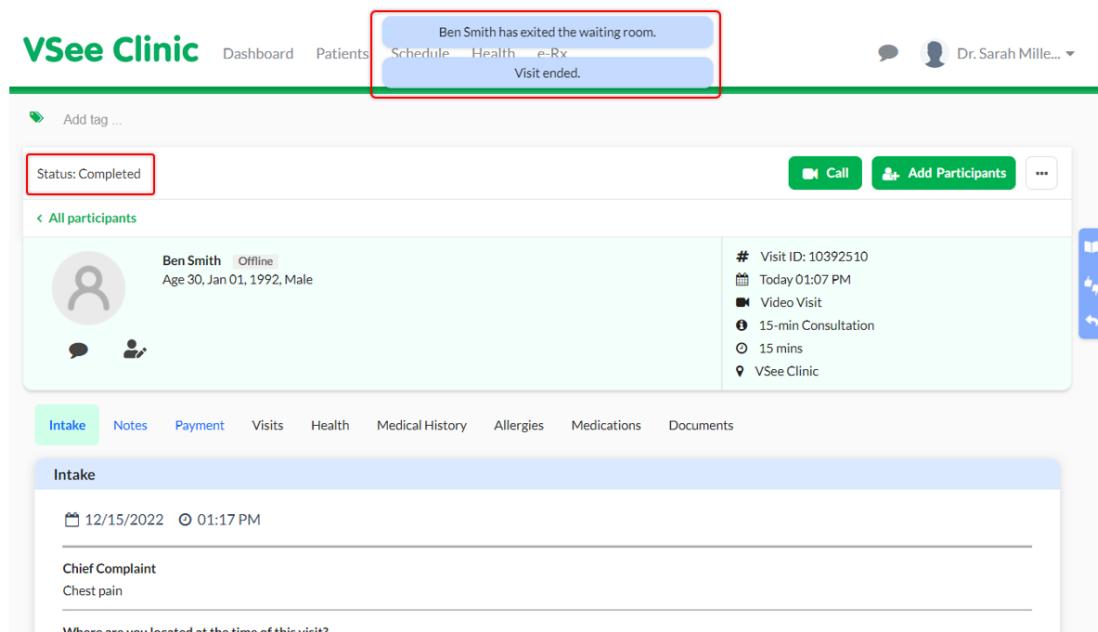
Click **End Visit For All** to end the call and complete the visit.

Note: This will end the visit for all the participants in the call.



A notification will appear - informing you that the patient has exited the waiting room and the visit has ended.

You will also see the status of the visit as "Completed".



The screenshot shows the VSee Clinic visit page for a patient named Ben Smith. The top navigation bar includes links for Dashboard, Patients, Schedule, Health, e-Rx, and a red box highlights the 'Visit ended' status message. The main content area shows the patient's profile with a placeholder image, status 'Offline', and age 'Age 30, Jan 01, 1992, Male'. To the right, a summary box displays visit details: Visit ID: 10392510, Today 01:07 PM, Video Visit, 15-min Consultation, 15 mins, and VSee Clinic. Below this, a 'Intake' tab is selected, showing the date and time of the visit (12/15/2022 01:17 PM). The 'Chief Complaint' section lists 'Chest pain'. A note at the bottom asks 'Where are you located at the time of this visit?'. A red box highlights the 'Status: Completed' label in the top left of the main content area.

Note: The screenshots used above are taken using the new visit page version. To know how to switch to the new version, read: [Three Ways to Switch From Old to New Visit Page](#).

Need more assistance? Send us an email at help@vsee.com or check out the [Help](#) section under the Profile Menu of your VSee Clinic.

This article was last updated on: 04/10/2023

- Tags
- [end call](#)
- [end the visit](#)