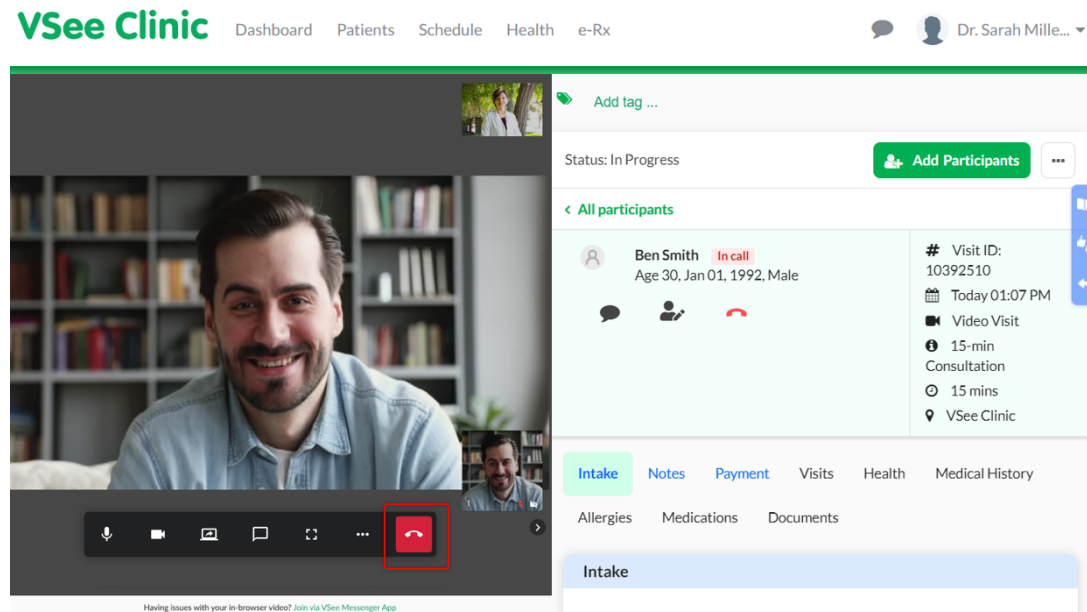


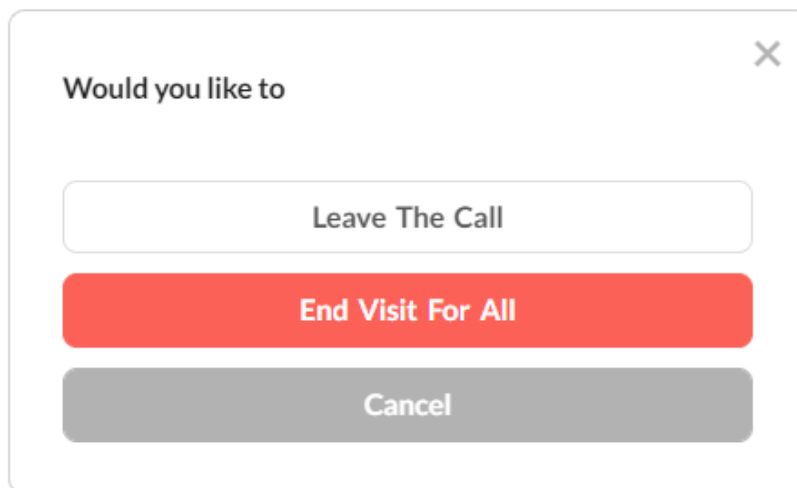
## How to End the Visit

Jay-Ileen (Ai) - 2023-04-10 - VSee Clinic for Providers

If you're done with your visit with the patient, click on the **red phone** icon to end the call.



A pop-up window will appear with options for you to select.



Click **Leave The Call** if there is a Clinic Staff or another Provider who will still need to attend to the patient.

The visit will not be completed, and the patient will stay in the call after you leave.

×

Would you like to

Leave The Call

End Visit For All

Cancel

Click **Cancel** to go back to the call and continue the visit with the patient.

×

Would you like to

Leave The Call

End Visit For All

Cancel

Click **End Visit For All** to end the call and complete the visit.

*Note: This will end the visit for all the participants in the call.*

×

Would you like to

Leave The Call

End Visit For All

Cancel

A notification will appear - informing you that the patient has exited the waiting room and the visit has ended.

You will also see the status of the visit as “Completed”.

The screenshot displays the VSee Clinic web interface. At the top, a navigation bar includes the VSee Clinic logo, a 'Dashboard' link, and a 'Patients' link. A red box highlights a notification banner that reads: 'Ben Smith has exited the waiting room. Visit ended.' Below the navigation bar, the main content area shows the visit details for Ben Smith. A red box highlights the 'Status: Completed' label. To the right of the status are buttons for 'Call' and 'Add Participants'. The patient's profile card shows Ben Smith is 'Offline', with details: 'Age 30, Jan 01, 1992, Male'. To the right of the profile card, visit details are listed: Visit ID: 10392510, Today 01:07 PM, Video Visit, 15-min Consultation, 15 mins, and VSee Clinic. Below the profile card is a tabbed interface with 'Intake' selected. The 'Intake' section shows the date and time: 12/15/2022 at 01:17 PM. Below this, the 'Chief Complaint' is listed as 'Chest pain'. At the bottom, there is a question: 'Where are you located at the time of this visit?'.

*Note: The screenshots used above are taken using the new visit page version. To know how to switch to the new version, read: [Three Ways to Switch From Old to New Visit Page](#).*

Need more assistance? Send us an email at [help@vsee.com](mailto:help@vsee.com) or check out the [Help](#) section under the Profile Menu of your VSee Clinic.

This article was last updated on: 04/10/2023

Tags

end call

end the visit