

How to End a Call for a Single Participant

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With the accessible Individual Participant Controls, Provider can end a visit for a selected Participant of a Group appointment. This resolves concerns that are only associated to a single Participant.

Ending a Call for a Single Participant During the Visit

1. On the right side of your divided video screen, click on the **ellipsis button**.



2. Click on **End visit for this person**.



Note: Ending a Visit for a specific Participant will not notify the other Participants.

3. Select **“End Visit For (Name of the Participant)”**.



Once the Provider has ended the call with a selected Participant. There will be a pop-up note that says **“(Name of the Participant) has exited the waiting room”**



Scope and Limitations

- Participant that has been removed from the Call will appear on the Visit Page as Offline and will be below the black line indicating that he/she is not part of the Call anymore.
- Participant that has been removed from the Call can still rejoin the Visit as long as it is still In Progress.

For further assistance, please contact us [here](#).

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Tags

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in a call

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