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How to End a Call for a Single Participant Ianette Esteban - 2022-12-16 - VSee Clinic for Providers

With the accessible Individual Participant Controls, Provider can end a visit for a selected Participant of a Group appointment. This resolves concerns that are only associated to a single Participant.

Ending a Call for a Single Participant During the Visit



1. On the right side of your divided video screen, click on the **ellipsis button**.

2. Click on **End visit for this person**.

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			← End visit for this person	
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Note: Ending a Visit for a specific Participant will not notify the other Participants.

3. Select "End Visit For (Name of the Participant)".

VSee Clinic Dashboard Patients	Schedule Health e-R	imes Are you sure you want to end the visit for Brianna	🏓 🔋 Dr. Sarah Mille 🔻
It sounds like your microphone is working properly		Williams? This person will be hung up and checked out from the	
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Once the Provider has ended the call with a selected Participant. There will be a popup note that says "(Name of the Participant) has exited the waiting room"

VSee Clinic Dashboard Patients	Schedule Health e-Rx	ns has exited the waiting room.		Dr. Sarah Mille 🔻
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Having issues with your in-browser	video? Join via VSee Messenger App			

Scope and Limitations

- Participant that has been removed from the Call will appear on the Visit Page as Offline and will be below the black line indicating that he/she is not part of the Call anymore.
- Participant that has been removed from the Call can still rejoin the Visit as long as it is still In Progress.

For further assistance, please contact us <u>here</u>.

This article was last updated on: 15 December 2022

Tags group appointment in a call new visit page