

Knowledgebase > VSee Clinic for Providers > How to End a Call for a Single Participant

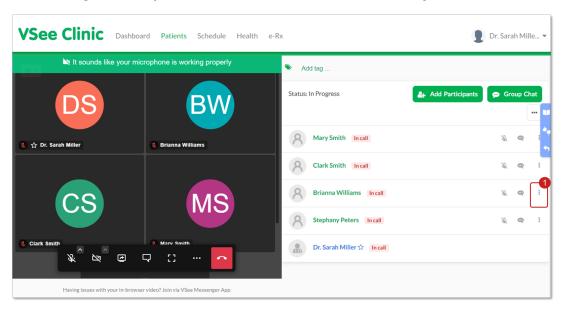
How to End a Call for a Single Participant

Janette Esteban - 2022-12-16 - VSee Clinic for Providers

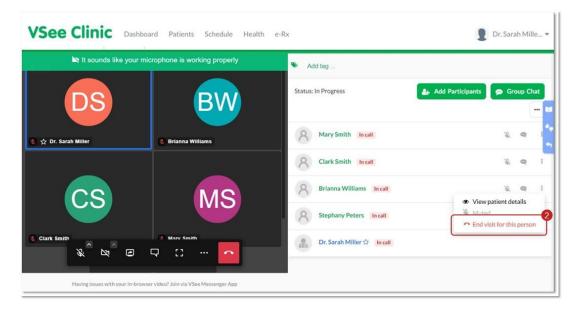
With the accessible Individual Participant Controls, Provider can end a visit for a selected Participant of a Group appointment. This resolves concerns that are only associated to a single Participant.

Ending a Call for a Single Participant During the Visit

1. On the right side of your divided video screen, click on the **ellipsis button**.

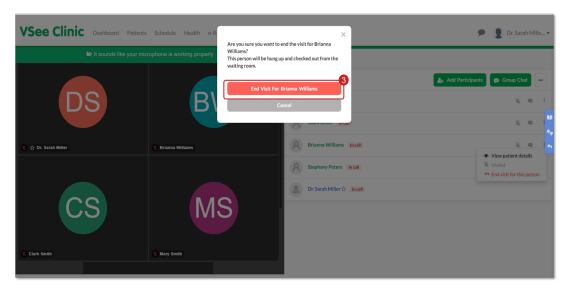


2. Click on **End visit for this person**.

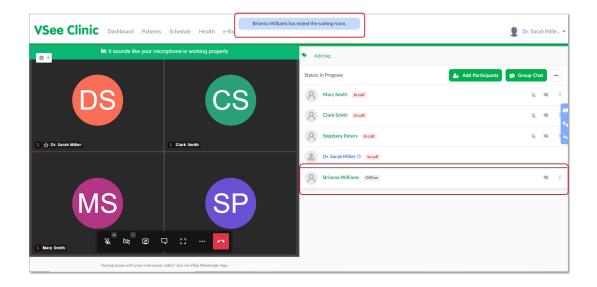


Note: Ending a Visit for a specific Participant will not notify the other Participants.

3. Select "End Visit For (Name of the Participant)".



Once the Provider has ended the call with a selected Participant. There will be a popup note that says "(Name of the Participant) has exited the waiting room"



Scope and Limitations

- Participant that has been removed from the Call will appear on the Visit Page as Offline and will be below the black line indicating that he/she is not part of the Call anymore.
- Participant that has been removed from the Call can still rejoin the Visit as long as it is still In Progress.

For further assistance, please contact us <u>here</u>.

This article was last updated on: 15 December 2022

Tags
group appointment
in a call
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