



How To Check VSee Messenger Version

- 2023-08-15 - FAQs

How to Check the Version of Your VSee Messenger

[Windows](#)

[Mac](#)

[Upgrade Your Subscription](#)

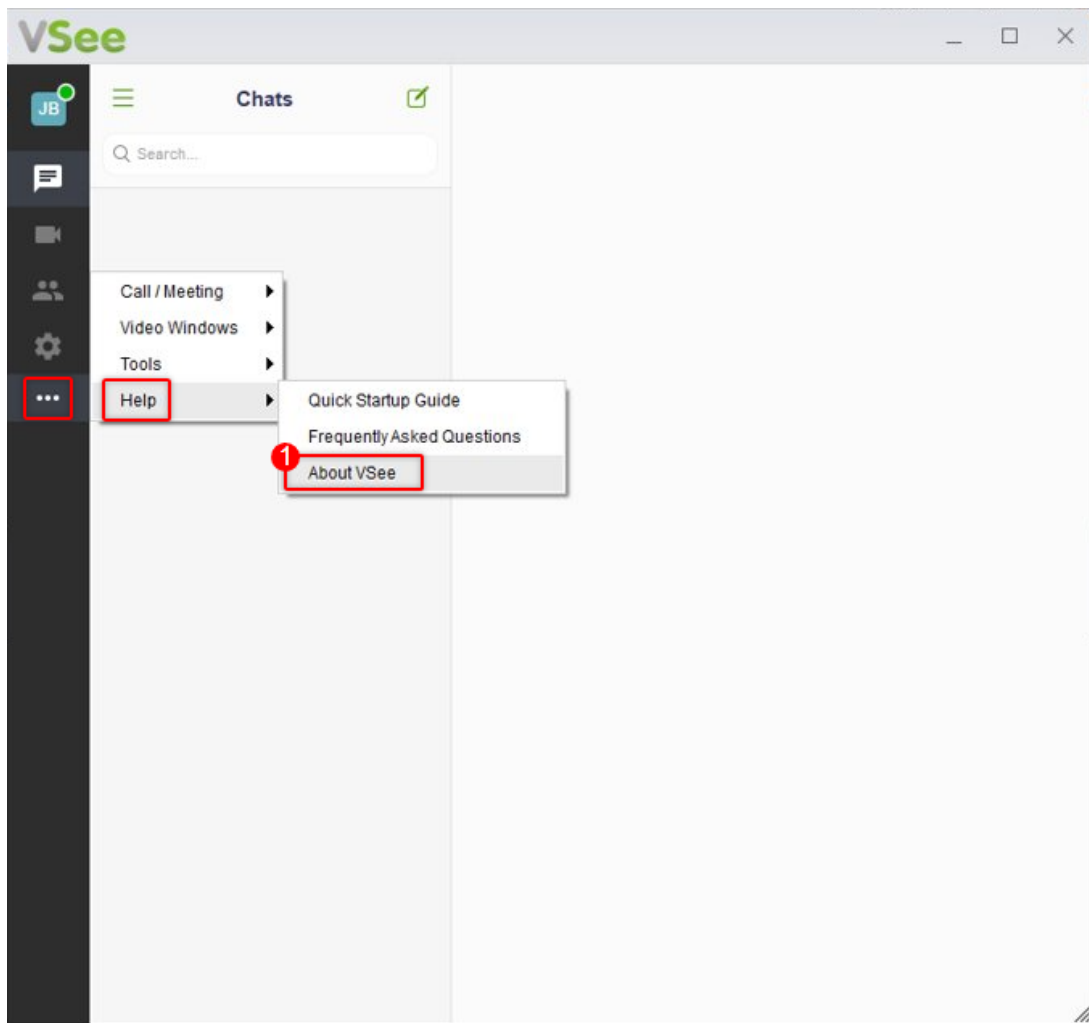
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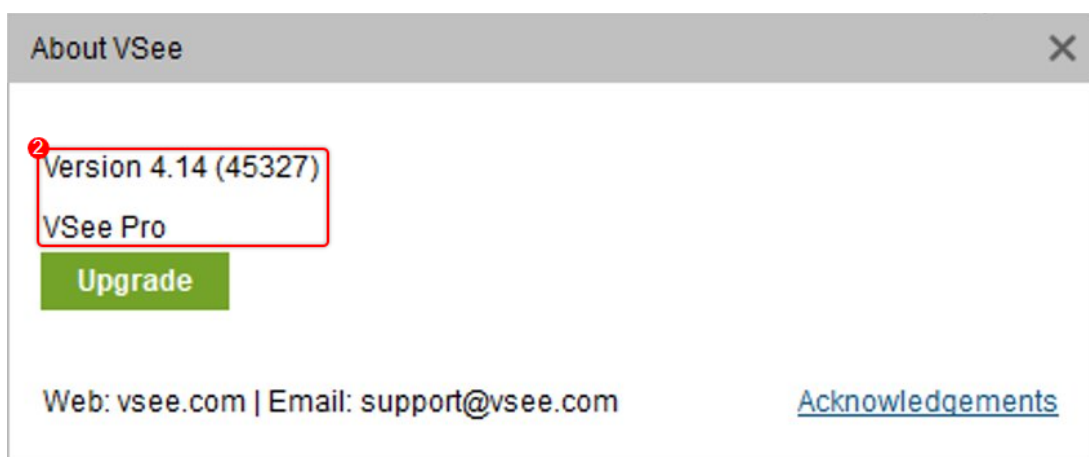
Windows

Open the VSee Messenger app. Please make sure you are logged in using the correct email address.

1. Click on the Ellipsis (...) > Help > About VSee.

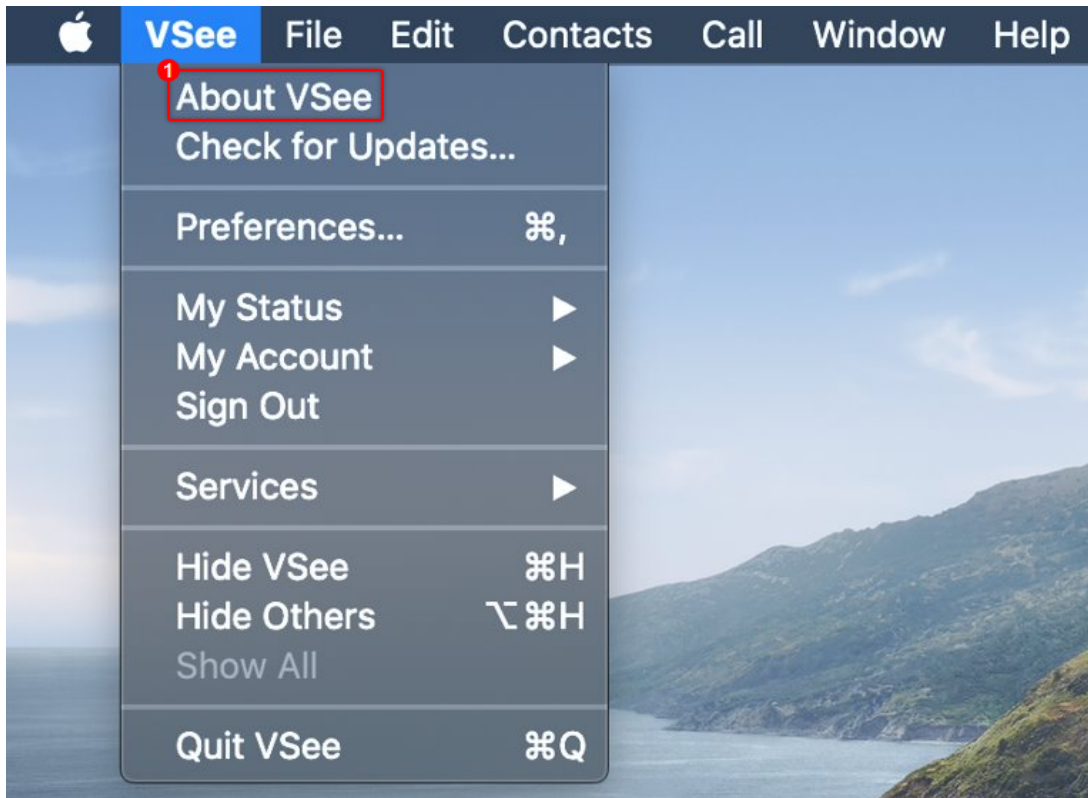


2. Your device's current app **version** and **build number** [eg 4.14 (45327)] and your account's **subscription plan** (eg VSee Pro) will be shown.

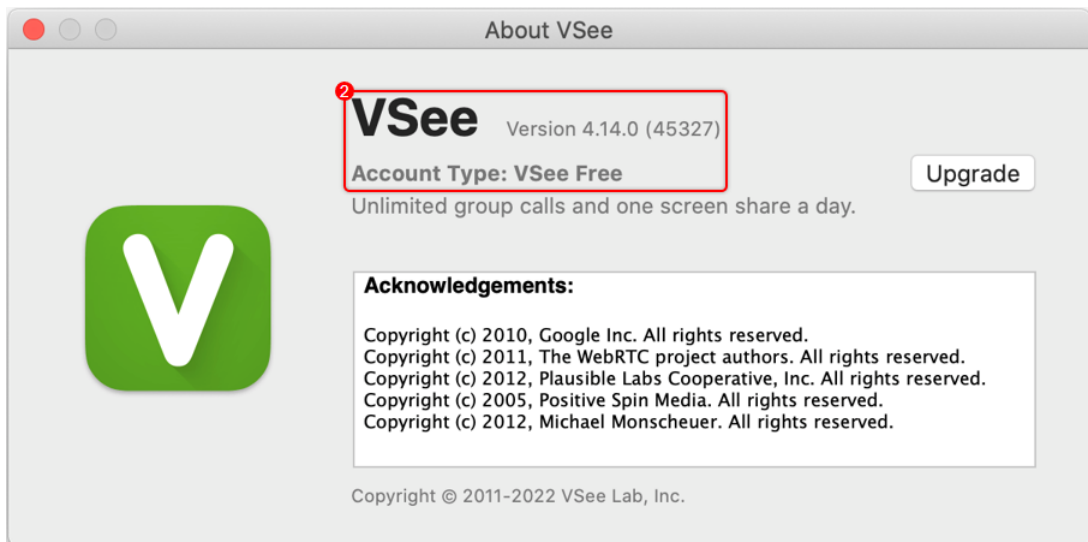


Mac

1. With the VSee App open and its window active, click **VSee** on the top menu bar. Select **About VSee**.



2. Your device's current app **version** and **build number** [eg 4.14.0 (45627)] and your account's **subscription plan** (eg VSee Free) will be shown.



Upgrade your Subscription

Please follow the steps above. Click **Upgrade** or contact help@vsee.com.

Update to the Latest Version

Updates are needed in order to ensure that the user experience runs

smoothly and efficiently, keeping bugs and errors to a minimum. Updates occur to get rid of any bugs that may have crept up as well as any improvements that may have been made.

- To get the latest version of the app, click this link:
<https://my.vsee.com/download>
- If your computer doesn't give you permission to download the app using the link above, click this link to download the app: [VSee - Download \(MSI Installer\)](#)

NOTE: MSI doesn't support auto-updates by design

Delete or Cancel Your Subscription

[Delete Account \(Free version\)](#)

Cancel Paid VSee Messenger Subscription

Please contact us at help@vsee.com.

If you have any questions, please contact us at help@vsee.com.

Related Content

- [How to Delete Your VSee Messenger Account](#)