





## How To Check VSee Messenger Version

- 2020-01-30 - VSee Messenger (Providers and Patients)

### WINDOWS

1. Open the VSee Messenger app. Please make sure you are logged-in using the correct email address.
2. Click on the **3 horizontal dots** > **Help** > **About VSee.**
3. Your device's current app **version** (eg 4.7.2) and your account's **subscription plan** (eg VSee Pro) will be shown. 

### MAC

1. Click **VSee** on the top menu bar. Select **About VSee.**



2. Your device's current app **version** (eg 4.7.2) and your account's **subscription plan** (eg VSee Pro) will be shown.



### UPGRADE SUBSCRIPTION

Please follow the steps above. Click **Upgrade** or contact [help@vsee.com](mailto:help@vsee.com).

### DELETE ACCOUNT OR CANCEL SUBSCRIPTION

Please contact us at [help@vsee.com](mailto:help@vsee.com).