VSee

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How to Cancel a Visit from the Visit Page

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There are moments that Visits between you and your Patient will not be pushed through due to conflict of schedule. As a Provider, you can cancel the Visit on your end by following the steps below.

1. From an open Visit page, click on the **ellipsis button**.

2. Click on **Cancel visit**.

3. To confirm cancelation, select **"Yes, Cancel Visit"**.

Note: From the current Visit status, the Cancel Status will appear on the Visit page once you have canceled the Visit.

Once the Visit has been canceled, a pop-up message that says "Your provider is unable to see you right now. Please try again later." Patient will just have to click **Done** to end the Visit on his/her end.

If you have any questions, please contact us at help@vsee.com

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Tags
cancel appointment
new visit page
visit status