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## How to Access Video Tutorials and Help Articles (Patient)

Joel Barcillo - 2023-07-25 - Patient Guides

[How to Access Tutorial Videos and Help Articles \(Patient\)](#)

Need help using the Welch Allyn Home Patient Portal? Following are the ways how you can access tutorial videos and help articles.

[You can access Welch Allyn Home Step-by-step Guides here](#)

### Patient Portal

#### Email

If you need to access instructional materials without logging in to the Welch Allyn Home Patient Portal, simply open your Welcome Email and click on **Access Welch Allyn Home Step-by-step Guides here**. You may want to bookmark the URL for easier access in the future.

#### Blue Sidebar

The link is also located in the Welch Allyn Home Patient Portal, you will see a blue open book button on the right side of your screen whatever page you are in the portal.

1. Hovering through it will expand it to a blue bar that says **Access Guides Here**.
2. Click on the blue bar to open the link to view the instructional materials.

#### Help

If you need help with technical issues and would need someone to talk to or get back to you, follow these steps:

1. Click your name on the top right corner of the screen.
2. Click Help to view the Support phone number and email address.

*You may also view the Privacy Policy, Welch Allyn Home About information, Terms and Conditions, or Welch Allyn Home Step-by-step Guides by clicking on the link. These will open on a separate browser tab.*

[Welch Allyn Home App](#)

## **Help**

1. From the Welch Allyn Home App Home screen, tap on **Profile**
2. Scroll down and tap on **Help**.

[Go back to the Patient Help Directory](#)