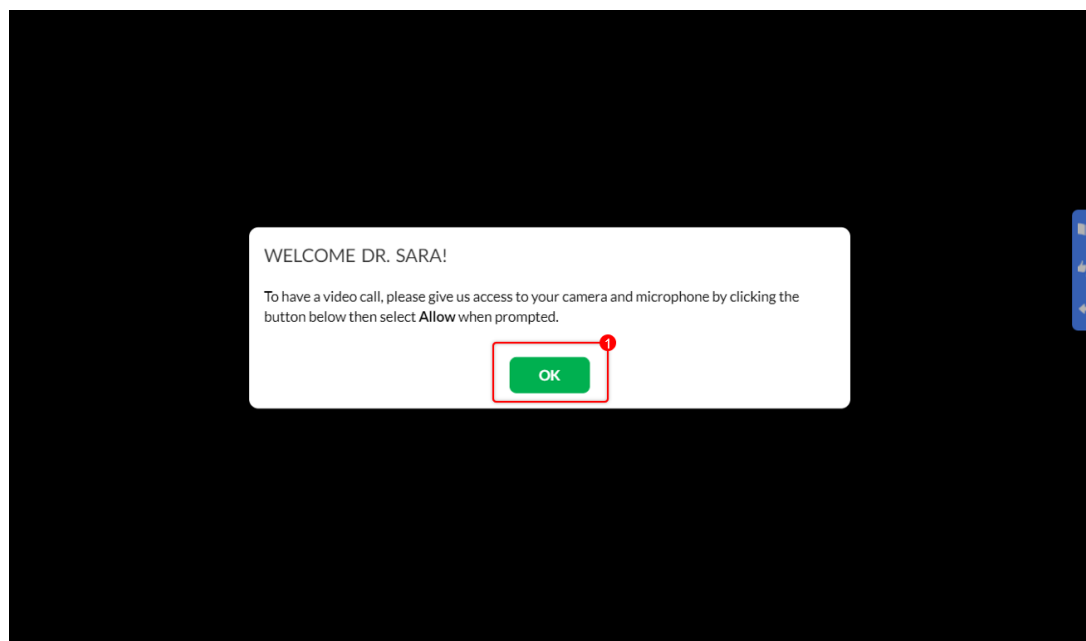
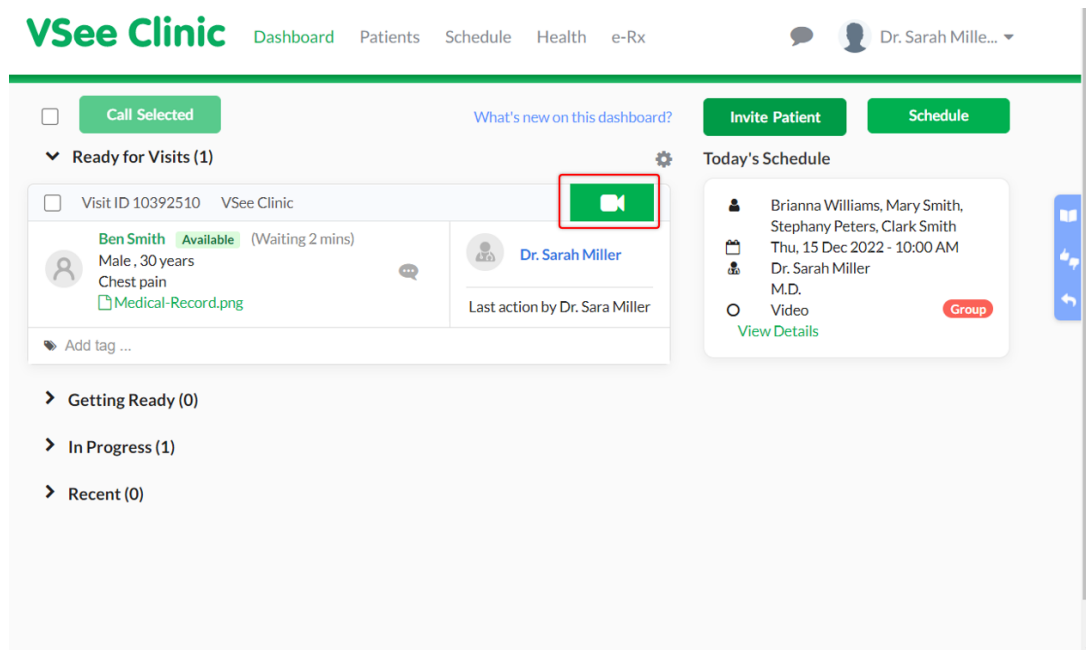


## Getting Into the Call (New Visit Page)

Jay-Ileen (Ai) - 2022-12-16 - VSee Clinic for Providers

After clicking on the call button, a pop-up window will appear to inform you to give access to your camera and microphone when prompted.

1. Click **OK**.

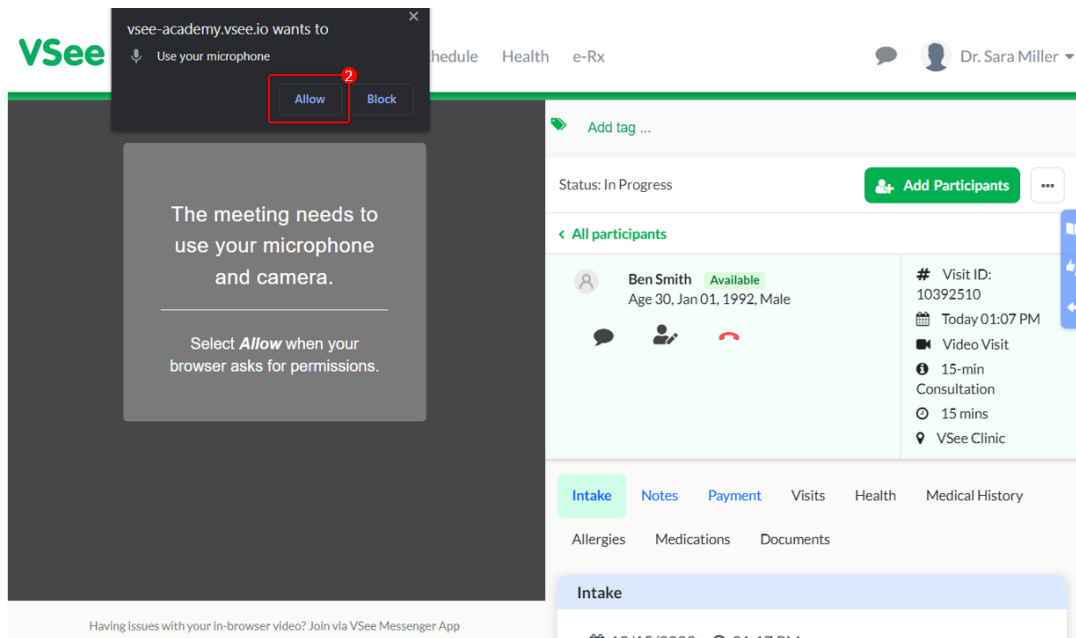


You will see a divided view of your screen - the video window of the patient on the

left and the Visit page on the right.

2. Click **Allow** for VSee to access your microphone and camera.

*Note: This is a one-time setup per device. This message will only pop up the first time you will be doing a video call on a new device, and if you have not undergone the Test Device.*

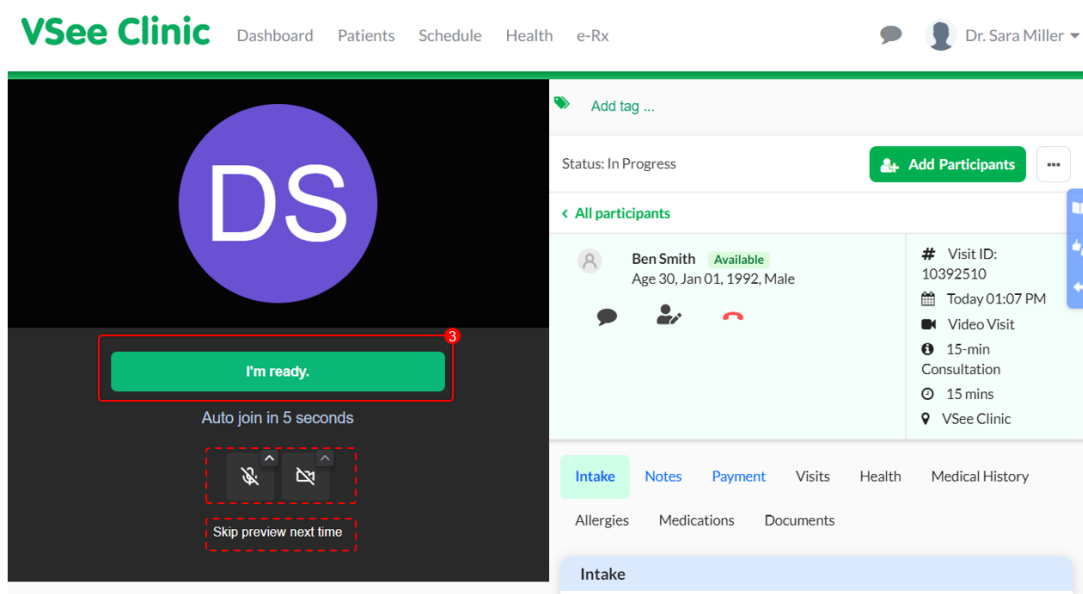


3. Click **I'm ready** to enter the Waiting Room with your patient.

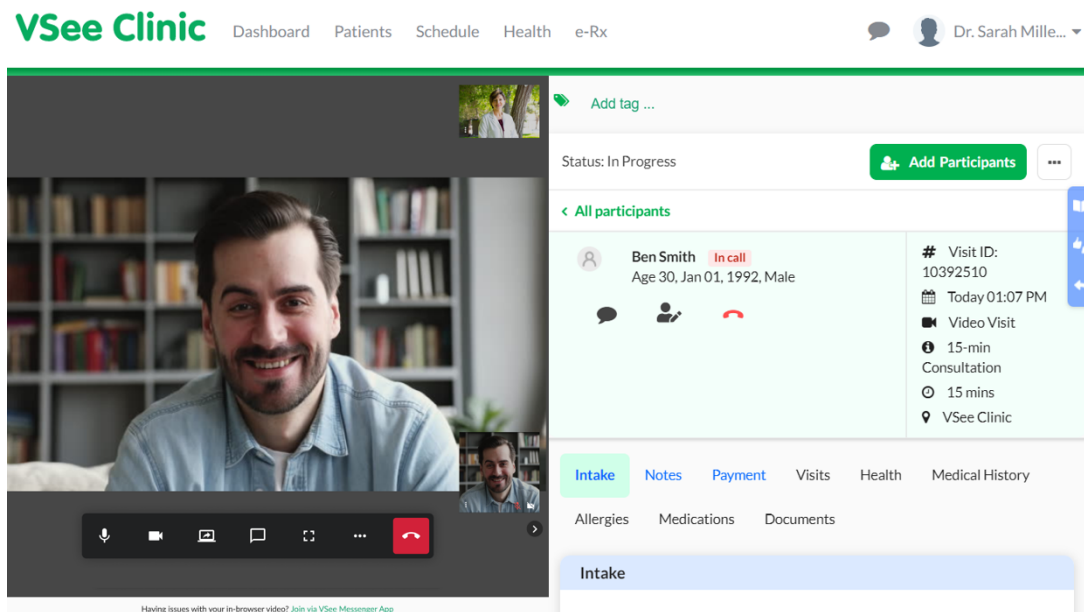
You may wait for 5 seconds to join automatically.

At this point, you may choose to turn on or off your camera and microphone.

You can also click **Skip preview next time** so you will not be prompted to click the "I'm ready" button on your next visits.



You will then be connected in the call with your patient.



Note: The screenshots used above are taken using the new visit page version. To know how to switch to the new version, read: [Three Ways to Switch From Old to New Visit Page](#).

## Related Article:

- [Getting Into the Call \(Old Visit Page\)](#)

If you have any questions, please contact us at [help@vsee.com](mailto:help@vsee.com).

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Tags  
camera  
getting into the call  
microphone  
permission