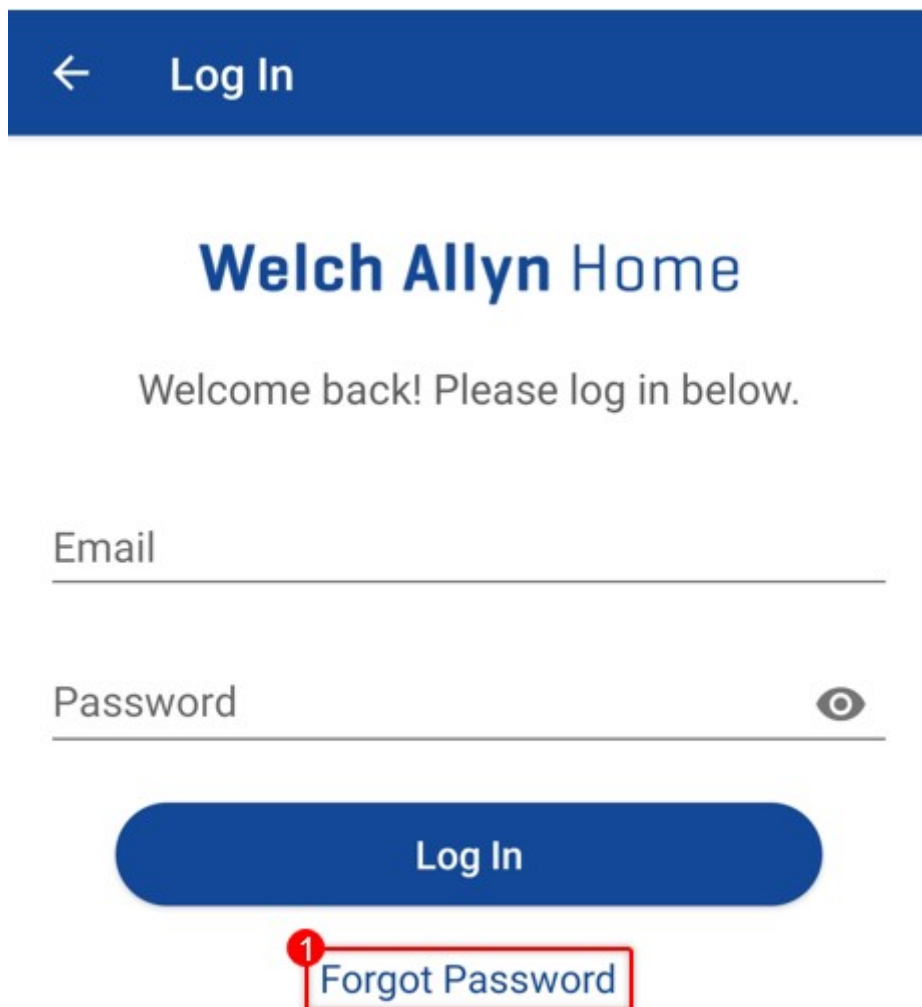


Forgot Password

Joel Barcillo - 2023-07-25 - Patient Guides

Follow these steps in case you forgot your account password:

1. From the log in page, click on **Forgot Password**




← Log In

Welch Allyn Home

Welcome back! Please log in below.

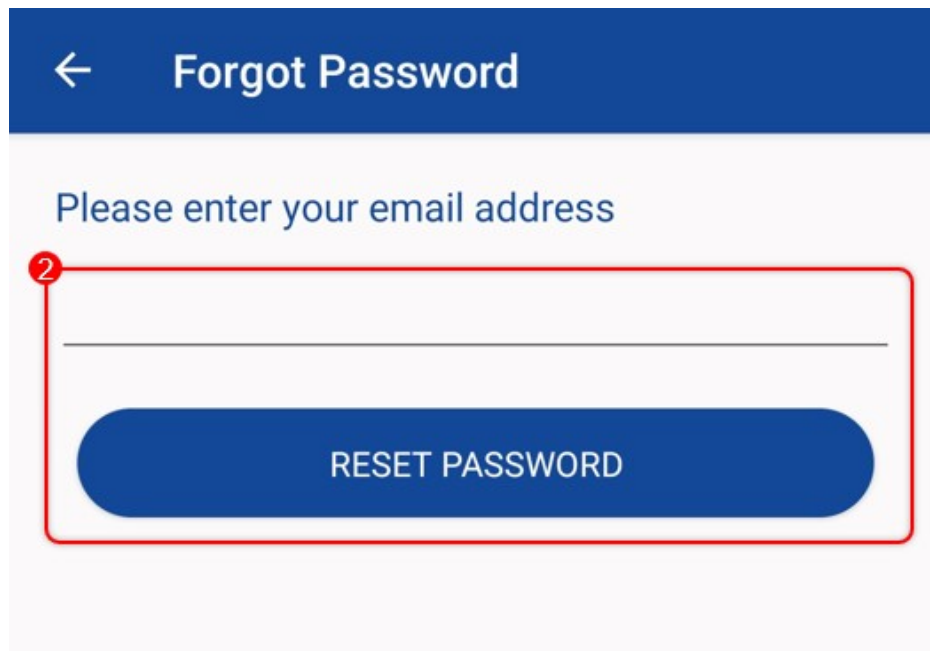
Email

Password 

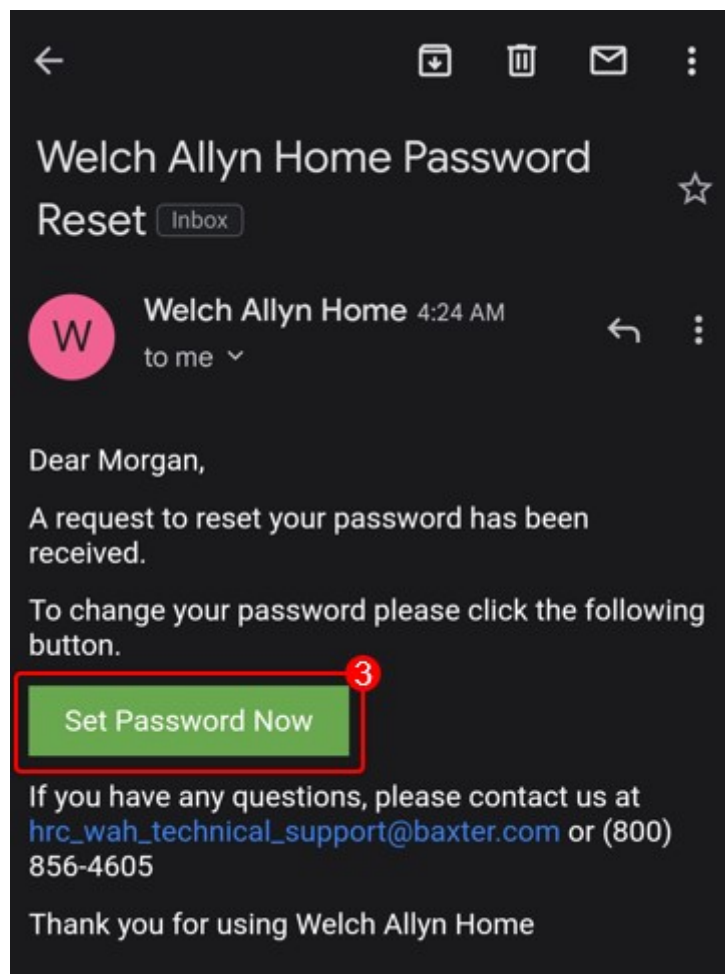
Log In

1 Forgot Password

2. Enter your email address and click **Reset Password**.

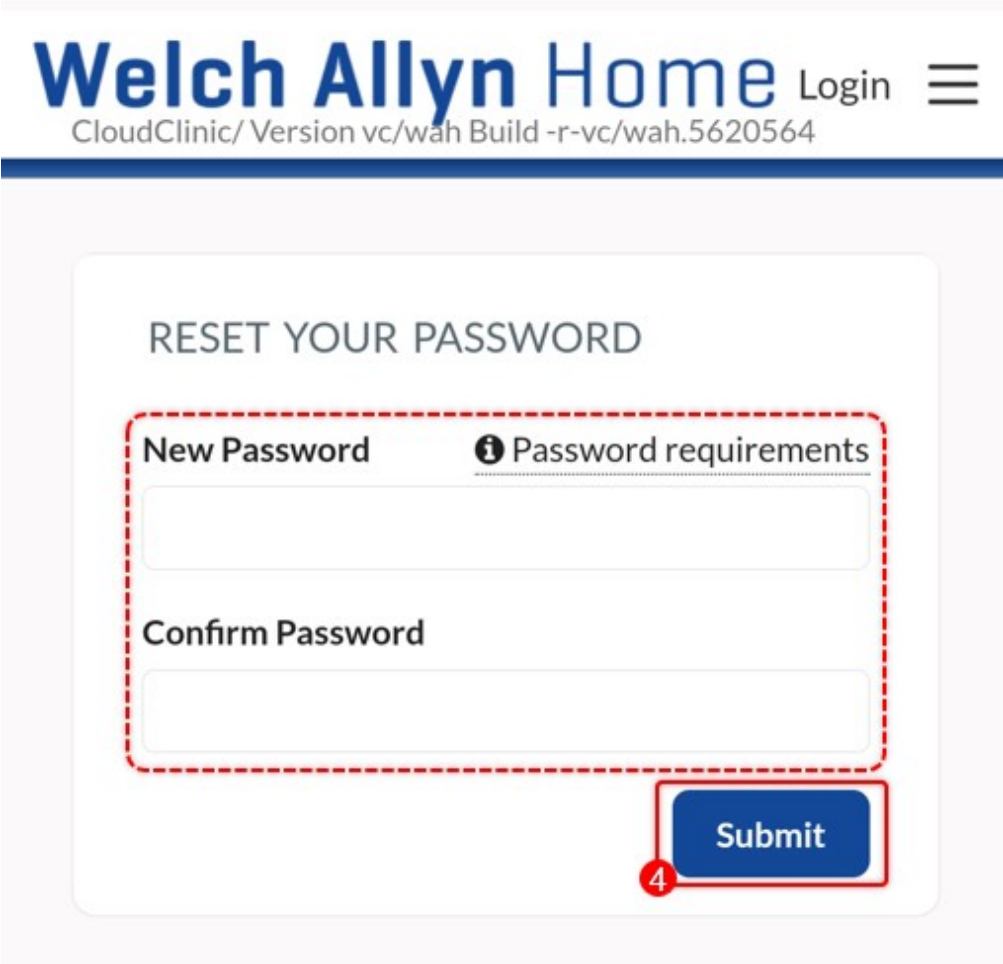


3. Check your email. If you can't find the reset password email in your inbox, try checking your spam folders. Click the **Set Password Now** link in the email.



4. The link will continue the process on your default browser. Enter your New Password

and confirm your new password in the specified fields. Click **Submit**.



The screenshot shows the Welch Allyn Home login page. At the top, the text "Welch Allyn Home" is displayed in a large blue font, followed by "Login" and a hamburger menu icon. Below this, a smaller line of text reads "CloudClinic/ Version vc/wah Build -r-vc/wah.5620564". The main content area is a light gray box containing a white rounded rectangle with the title "RESET YOUR PASSWORD". Inside this rectangle, there are two input fields: "New Password" and "Confirm Password". To the right of the "New Password" field is a link labeled "Password requirements" with an information icon. A red dashed rectangle highlights the "New Password" and "Confirm Password" fields. A blue "Submit" button is located at the bottom right of the form, with a red circle containing the number "4" next to it.


Take note, your password must meet the following requirements:

- contain at least eight characters
- include at least one uppercase character, one lowercase character, and one number.
- It must also be different from the last 6 recently used passwords

- Once the new password had been submitted, you can log in using your email address and new Password.

PATIENTS

Log In

Password changed. You can now login 
with your new password.



Log In

[Forgot Password?](#)

[Go back to the Patient Help Directory](#)