



[Knowledgebase](#) > [Troubleshooting](#) > [Basic Troubleshooting](#) > [Browser](#) > [Enable Javascript and Cookies](#)

Enable Javascript and Cookies

- 2020-01-31 - [Browser](#)

INTERNET EXPLORER

1. Open Internet Explorer
2. Click on the **gear icon**.
3. Choose **Internet options > Security > Custom level**
4. Scroll down. Under **Scripting > Enable Active Scripting > Ok**.
5. Under **Privacy tab > Advanced >** choose **Allow** for both radio buttons.
6. Tick **Always allow session cookies**.
7. Click **Ok** until you exit settings.

CHROME

1. Open Google Chrome.
2. Click on the **3 dots** icon.
3. Choose **Settings > Advanced > Content Settings >**
 - Cookies: **Allow sites to save and read cookie data**.
 - Javascript: **Allowed**

FIREFOX

1. Open Firefox.
2. Click on the **3 lines** icon > **Options**
3. Go to **Privacy & Security > History** > Firefox should **Remember History**.
4. In **Firefox 23**, the option to disable JavaScript was removed from the Firefox Options window.

SAFARI

1. Open Safari > **Preferences**, click **Privacy > Always allow**.
2. Click **Security > Tick Enable Javascript**.