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## Echo Issue on Microsoft Surface

- 2020-01-30 - Audio-specific Issues

### DISABLE RECORDING ENHANCEMENT ON MICROSOFT SURFACE

We have had various reports of Microsoft Surface struggling with echo. The problem is due to its recording enhancement settings. To disable this:

1. On your Surface device, click on the speaker icon in your system tray.
2. Select either **Playback devices** or **Recording devices**.
3. Go to **Recording** tab > double-click **Microphone**. It might be named as "Microphone array" or something similar.
4. On **Enhancements** tab > Check **Disable enhancements** > **OK**.
5. Restart your device.