VSeehealth

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Jessica - 2023-07-12 - Stripe

Set Up and Connect Your Stripe Account

To start collecting online credit card payments via your Clinic, you need a Stripe account. Make sure your clinic has e-payment feature enabled. For any questions about your subscription, please contact your VSee representative or email us at <u>billing@vsee.com</u>.

1. Please log-in to your clinic. On the upper right corner of your dashboard, click your name and choose **My Clinic**.



2. Click on **Connect Stripe Account** button.

VSee Clinic	Dashboard	Patients	Calendar	Health beta	e-Rx	📞 Help	🖵 Test Computer		Dr. April Inciong 🗸
Payment Setting	s								
To receive payments from yo details are stored securely wi	ur patients, you h ith Stripe. To find	ave to set up a out more abou	Stripe Account. t Stripe, please	Stripe Account is t visit www.stripe.co	he leading p m.	ayment platfo	rm which integrates with '	VSee Cli	nic. All the credit card
No Stripe account associated	with your accour	nt.							
S Connect Stripe Acc	ount								

3. If you already have a Stripe account, click **Sign In** located on the upper right corner. Otherwise, register by filling out the fields with your information.



4. Indicate your Clinic visit fees. See below for the steps.

Indicate your Visit Fees

1. Make sure your Stripe account is connected to your Clinic.

2. On the upper right corner of your dashboard, click your name and choose **My Clinic**.

ĸ	% Help	Test Computer	🕂 Dr. April Inciong 🕶
			My ProfileMy Clinic
C		Today's Schedule	a Log Out
		No appointments at this time.	

3. Please choose your Waiting Room.

Waiting Room Settings

Choose Waiting Room	Choose Waiting Room	
		Q
	Happy Place Clinic	
	A1 Clinic	
	April's Clinic	

UPDATE

4. Fill out the **Room description** field (optional) with information about your room.

This will be visible to your patients.

5. Choose the currency and your Stripe account. This is very important!

Waiting Room Settings

Choose Waiting Room	April's Clinic	ж	Ŧ
Room Description			
Payment Currency	USD - US Dollar		•

6. Under **Visit Options**, type your visit description and duration. Click on **CHARGE** and input the amount.

To add a visit option, simple click on the **ADD NEW VISIT OPTION** button.

Please click on the Update button when done.

escription	Duration		Fee		
15-min Consultation	15	minutes	FREE	CHARGE	\$ 49
1-hour Consultation	60	minutes	FREE	CHARGE	\$ 99

UPDATE

7. Lastly, please contact your VSee representative or email us at help@vsee.com to switch your clinic from TEST to LIVE mode. Switching to LIVE mode ensures payments are sent to your bank account via Stripe.

8. You can now start collecting credit card payments online!

Stripe is the leading payment platform which integrates with VSee Clinic. All credit card details are stored securely with Stripe. Stripe charges a flat rate of 2.9% + 30¢ per successful charge. To find out more about Stripe, please visit www.stripe.com.

Need more assistance? Send us an email at <u>help@vsee.com</u> or check out the <u>Help</u> section under the Profile Menu of your VSee Clinic.

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Attachments

- visitoptions.jpg (30.17 KB)
- waitingroomsetting.jpg (27.16 KB)
- chooseclinic.jpg (30.81 KB)
- tip.png (3.68 KB)
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