



E-Consult Settings

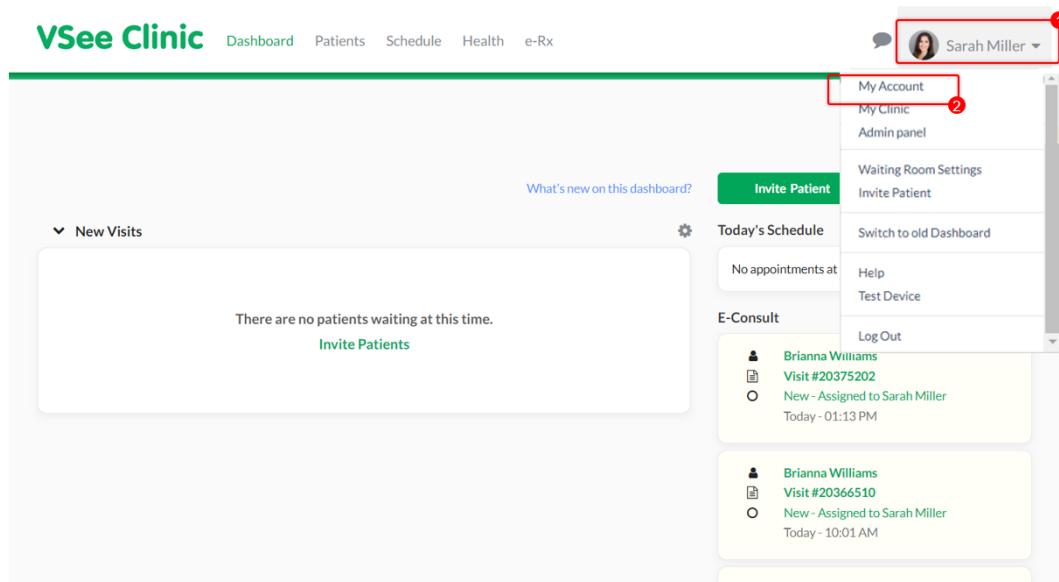
Jay-Ileen (Ai) - 2023-07-18 - [VSee Clinic for Providers](#)

Enable E-Consult Under Preferences

The Provider is required to enable manually the e-consult preference when using the VSee Clinic for the first time;

1. Click on **user name**.

2. Select **My Account**.



3. Go to **Preferences** tab.

MY ACCOUNT

Profile **Preferences** **Notifications** 3

Email jayileen@vsee.com
 First Name Sarah
 Last Name Miller
 Prefix
 Suffix M.D.
 Title Family Medicine Physician
 Bio A highly passionate and competent family physician with extensive experience in Internal Medicine and hospital settings. She was born and raised in Sacramento, California. And completed her training in family medicine and internal medicine in the New York University. She is currently working under one of the largest hospitals in California - Cedars-Sinai Medical Center. She is superior in diagnostic skills and treatment planning and in execution proficiency.

Street Address 2264 Fair Oaks Blvd.
 City Sacramento
 State California
 Zip Code 95825
 Country United States

Photo 

4. Click from **No** to **Yes** on the Accept E-consult field.
5. Click on **Update** to save the change.

MY ACCOUNT

Profile **Preferences** **Notifications**

These settings apply to all clinics that you are affiliated with.

Notifications Settings

	E-mail	SMS
System important events	<input type="checkbox"/>	<input type="checkbox"/>
Appointment confirmation and cancelation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Appointment reminder	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Sending daily summary for upcoming appointment	<input type="checkbox"/>	<input type="checkbox"/>
E-consult confirmation and cancelation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
E-consult reminder	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Offline chat notification	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Others	<input type="checkbox"/>	<input type="checkbox"/>

Accept E-consult 4

Yes

Join video call via:

Join via web browser (when available, compatible with Chrome and Microsoft Edge browsers)
 Join from VSee Messenger desktop app
 Always ask me 5

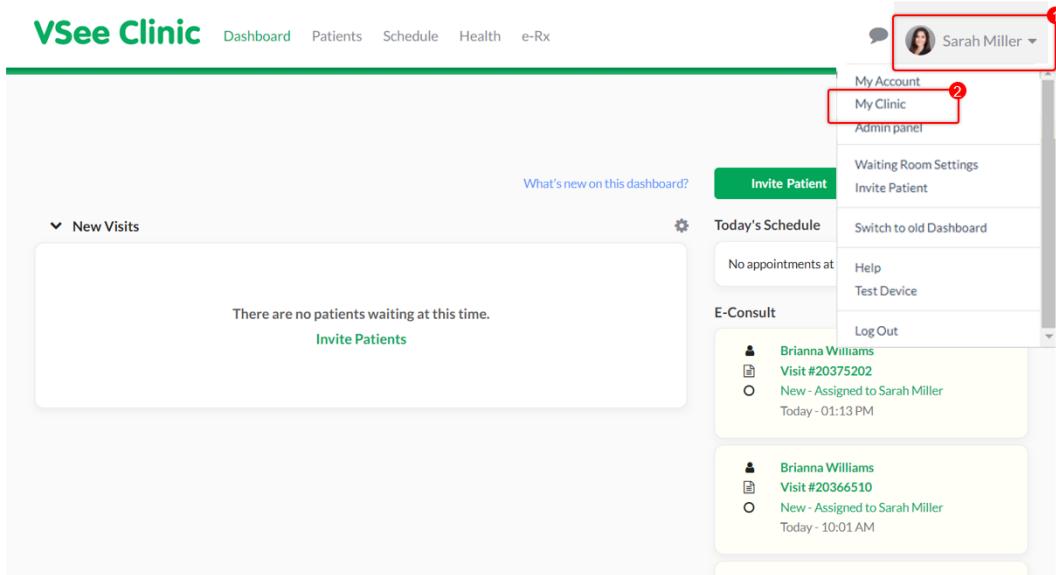
Update

E-Consult Visit Option Under My Clinic

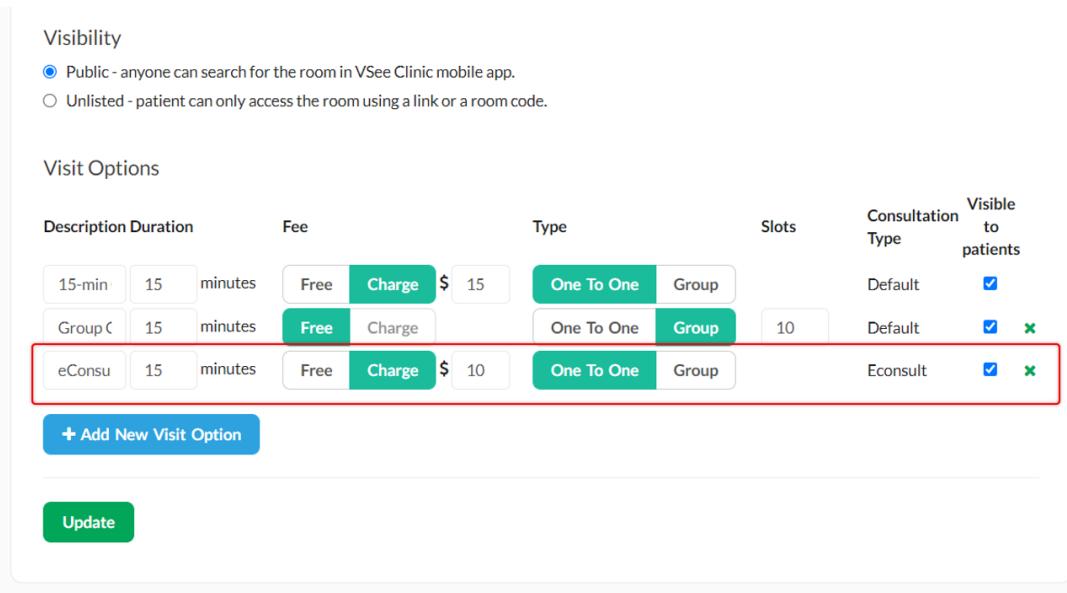
It is important that there is an e-Consult visit option. To check;

1. Click on **user name**.

2. Select **My Clinic**.



Scroll down to the bottom of the page and under Visit Options, you should find the e-Consult visit option. You can have it as **Free** or add a **Charge**. Make sure the **Visible to patients checkbox** is selected so that patients can choose this option. If not found, please contact [VSee Support](#) for assistance in enabling it.

A screenshot of the 'Visit Options' configuration page. The page has two main sections: 'Visibility' and 'Visit Options'. In the 'Visibility' section, 'Public' is selected. In the 'Visit Options' section, there are three rows of visit configurations. The first row is for a '15-min' visit with a 'Charge' of '\$ 15'. The second row is for a 'Group C' visit with a 'Charge' of '\$ 10'. The third row, 'eConsult', is highlighted with a red box. It has a 'Charge' of '\$ 10' and a 'Visible to patients' checkbox that is checked. There is also a 'Visible to patients' checkbox for the second row that is checked. A blue button '+ Add New Visit Option' is at the bottom, and a green 'Update' button is at the bottom right.

Scope and Limitations

- Only available in VSee Clinic Enterprise account
- Not available in VSee Messenger app
- Please reach out to your Account Manager if you want to have this feature

enabled.

Related article:

[How to Answer E-Consults](#)

For further assistance, please contact us [here](#).

Last updated on: 3 June, 2022

- Tags
- [asynchronous visit](#)
- [e-consult](#)
- [econsult](#)