



E-Consult Settings

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Enable E-Consult Under Preferences

The Provider is required to enable manually the e-consult preference when using the VSee Clinic for the first time;

1. Click on **user name**.
2. Select **My Account**.
-  3. Go to **Preferences** tab.
-  4. Click from No to **Yes** on the Accept E-consult field.
5. Click on **Update** to save the change.



E-Consult Visit Option Under My Clinic

It is important that there is an e-Consult visit option. To check;

1. Click on **user name**.
2. Select **My Clinic**.



Scroll down to the bottom of the page and under Visit Options, you should find the e-Consult visit option. You can have it as **Free** or add a **Charge**. Make sure the **Visible to patients checkbox** is selected so that patients can choose this option. If not found, please contact [VSee Support](#) for assistance in enabling it.



Scope and Limitations

- Only available in VSee Clinic Enterprise account
- Not available in VSee Messenger app
- Please reach out to your Account Manager if you want to have this feature enabled.

Related article:

[How to Answer E-Consults](#)

For further assistance, please contact us [here](#).

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Tags

asynchronous visit

e-consult

econsult