

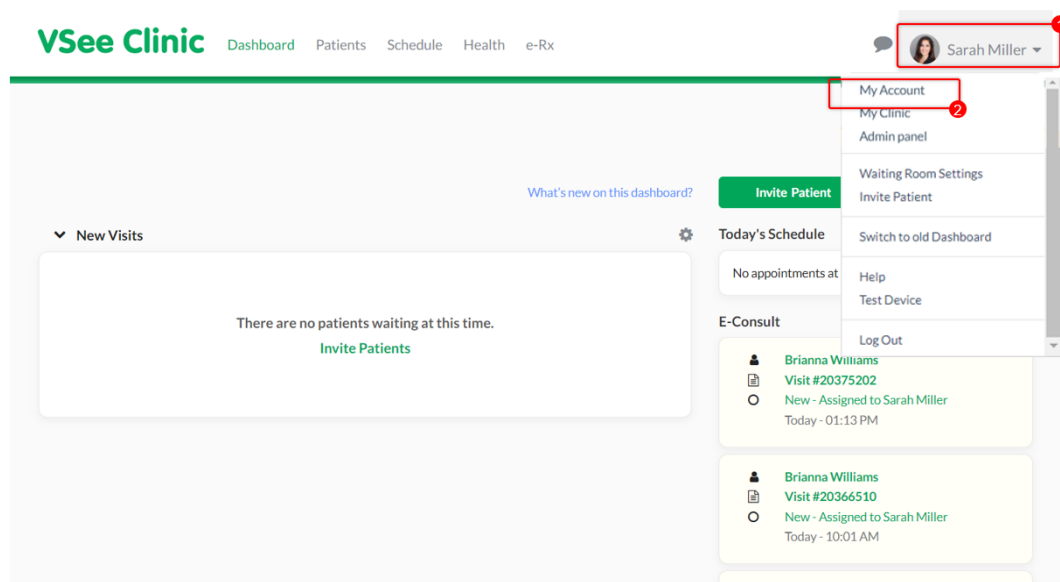
E-Consult Settings

Jay-Ileen (Ai) - 2023-07-18 - [VSee Clinic for Providers](#)

Enable E-Consult Under Preferences

The Provider is required to enable manually the e-consult preference when using the VSee Clinic for the first time;

1. Click on **user name**.
2. Select **My Account**.



3. Go to **Preferences** tab.

MY ACCOUNT

Profile

Preferences

Notifications

Email jayileen@vsee.com

First Name Sarah

Last Name Miller

Prefix

Suffix M.D.

Title Family Medicine Physician

Bio A highly passionate and competent family physician with extensive experience in Internal Medicine and hospital settings. She was born and raised in Sacramento, California. And completed her training in family medicine and internal medicine in the New York University. She is currently working under one of the largest hospitals in California - Cedars-Sinai Medical Center. She is superior in diagnostic skills and treatment planning and in execution proficiency.

Street Address 2264 Fair Oaks Blvd.

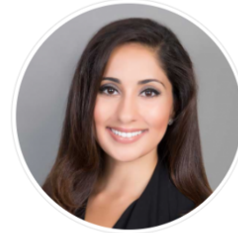
City Sacramento

State California

Zip Code 95825

Country United States

Photo



4. Click from No to **Yes** on the Accept E-consult field.
5. Click on **Update** to save the change.

MY ACCOUNT

Profile

Preferences

Notifications

These settings apply to all clinics that you are affiliated with.

Notifications Settings

	E-mail	SMS
System important events	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Appointment confirmation and cancellation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Appointment reminder	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Sending daily summary for upcoming appointment	<input type="checkbox"/>	<input type="checkbox"/>
E-consult confirmation and cancellation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
E-consult reminder	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Offline chat notification	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Others	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Accept E-consult

☒ Yes

Join video call via:

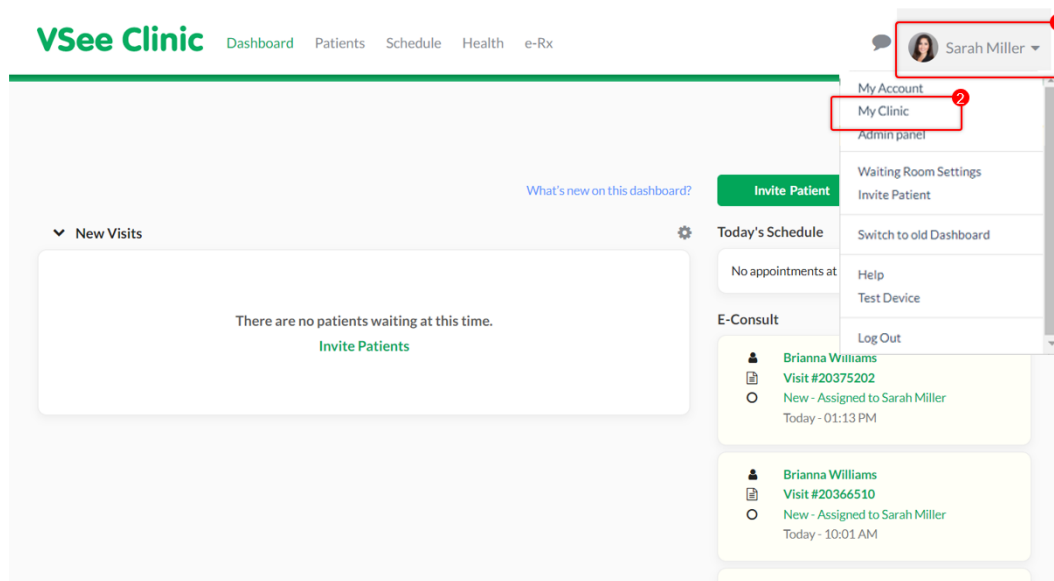
- ☐ Join via web browser (when available, compatible with Chrome and Microsoft Edge browsers)
- ☐ Join from VSee Messenger desktop app
- ☒ Always ask me

Update

E-Consult Visit Option Under My Clinic

It is important that there is an e-Consult visit option. To check;

1. Click on **user name**.
2. Select **My Clinic**.



Scroll down to the bottom of the page and under Visit Options, you should find the e-Consult visit option. You can have it as **Free** or add a **Charge**. Make sure the **Visible to patients checkbox** is selected so that patients can choose this option. If not found, please contact [VSee Support](#) for assistance in enabling it.

Visibility

☒ Public - anyone can search for the room in VSee Clinic mobile app.

☐ Unlisted - patient can only access the room using a link or a room code.

Visit Options

Description	Duration	Fee	Type	Slots	Consultation Type	Visible to patients
15-min	15 minutes	Free Charge \$ 15	One To One Group		Default	<input checked="" type="checkbox"/>
Group C	15 minutes	Free Charge	One To One Group	10	Default	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
eConsu	15 minutes	Free Charge \$ 10	One To One Group		Econsult	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>

[+ Add New Visit Option](#)

[Update](#)

Scope and Limitations

- Only available in VSee Clinic Enterprise account
- Not available in VSee Messenger app
- Please reach out to your Account Manager if you want to have this feature

enabled.

Related article:

[How to Answer E-Consults](#)

For further assistance, please contact us [here](#).

Last updated on: 3 June, 2022

- Tags
- [asynchronous visit](#)
- [e-consult](#)
- [econsult](#)