

Knowledgebase > VSee Clinic for Providers > E-Consult Settings

E-Consult Settings

Jay-Ileen (Ai) - 2023-07-17 - VSee Clinic for Providers

Enable E-Consult Under Preferences

The Provider is required to enable manually the e-consult preference when using the VSee Clinic for the first time;

- 1. Click on **user name**.
- 2. Select My Account.

VSee Clinic	Dashboard Patients Schedule Health	e-Rx			9 👔 Sarah Miller 👻
✓ New Visits	There are no patients waiting at this time. Invite Patients	What's new on this dashboard?	Inv Today's S No app E-Consu	ite Patient 5chedule ointments at It Brianna Wi Visit #2037 New - Assig	My Account My Clinic Admin panel Waiting Room Settings Invite Patient Switch to old Dashboard Help Test Device Log Out Waiting Test Device Log Out Waiting Test Device
				Brianna Wi Visit #2036 New - Assig Today - 10:0	Illiams 66510 pred to Sarah Miller D1 AM

3. Go to **Preferences** tab.



- 4. Click from No to Yes on the Accept E-consult field.
- 5. Click on **Update** to save the change.

See Clinic Dashboard Patients	Schedule Health e-	Rx	🗩 🌘 Sarah Miller
MY ACCOUNT			
Profile Preferences Notifications			
These settings apply to all clinics that you are affiliated with.			
Notifications Settings			
Sustan important sugat	E-mail	SMS	
Associatement events			
Appointment commation and cancelation			
Appointment reminder	•		
Sending daily summary for upcoming appointment			
E-consult commaction and cancelation			
Others			
Accept E-consult Yes Join video call via:			
 Join via web browser (when available, compatible with Ch 	rome and Microsoft Edge bro	owsers)	
○ Join from VSee Messenger desktop app	-		
Always ask me Update			
	Powered	by VSee	

E-Consult Visit Option Under My Clinic

It is important that there is an e-Consult visit option. To check;

1. Click on **user name**.

2. Select My Clinic.

VSee Clinic	Dashboard Patients Schedule Heal	th e-Rx		9 Sarah Miller 👻
✓ New Visits	There are no patients waiting at this time. Invite Patients	What's new on this dashboard?	Invite Patient Today's Schedule No appointments at E-Consult Brianna W Brianna W Brianna W	My Account My Clinic Admin panel Walting Room Settings Invite Patient Switch to old Dashboard Help Test Device Log Out v Williams
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Scroll down to the bottom of the page and under Visit Options, you should find the e-Consult visit option. You can have it as **Free** or add a **Charge**. Make sure the **Visible to patients checkbox** is selected so that patients can choose this option. If not found, please contact <u>VSee Support</u> for assistance in enabling it.

escription	Duratio	on	Fee			Туре		Slots	Consultatio Type	n Visibl to patien	e its
15-min	15	minutes	Free	Charge	\$ 15	One To One	Group		Default		
Group (15	minutes	Free	Charge		One To One	Group	10	Default		
eConsu	15	minutes	Free	Charge	\$ 10	One To One	Group		Econsult	~	

Scope and Limitations

- Only available in VSee Clinic Enterprise account
- Not available in VSee Messenger app
- Please reach out to your Account Manager if you want to have this feature enabled.

Related article:

How to Answer E-Consults

For further assistance, please contact us <u>here</u>.

Last updated on: 3 June, 2022

Tags asynchronous visit e-consult econsult