



Knowledgebase > VSee Clinic for Providers > Free and Basic VSee Clinic > Downgrade from Basic to Free VSee Clinic

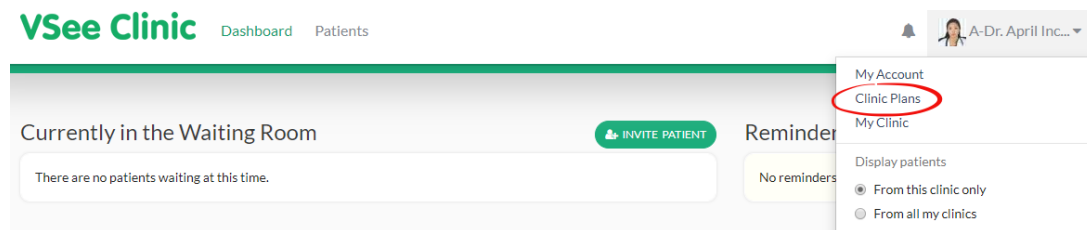
## Downgrade from Basic to Free VSee Clinic

- 2020-09-30 - Free and Basic VSee Clinic

Cancelling your Basic VSee Clinic subscription will switch your clinic to Free VSee Clinic.

If you are experiencing any technical issues with your Basic VSee Clinic, you can always contact us at [help@vsee.com](mailto:help@vsee.com).

1. To proceed switching from Basic to Free VSee Clinic, log in and click on your name then choose **Clinic Plans**.



2. Click **Cancel**.

## Please choose a plan!

Choose a plan that works best for you!

<p><b>FREE</b></p> <p><b>\$ 0*</b> /mo</p> <ul style="list-style-type: none"><li>✓ No download, one click video calling</li><li>✓ Unlimited 1-1 video calls</li><li>✓ Screenshot + live annotation*</li><li>✓ Basic BAA for HIPAA compliance</li><li>✓ Email patient invite</li><li>✓ Knowledge Base, &amp; email support</li><li>✓ * live annotation require a download</li></ul> <p><a href="#">DOWNGRADE TO FREE</a></p>	<p><b>BASIC</b></p> <p><b>\$ 49*</b> /mo</p> <p><b>CURRENT</b></p> <ul style="list-style-type: none"><li>✓ All Free features +</li><li>✓ Intake + telemedicine consent form</li><li>✓ Calendar</li><li>✓ Credit card payment</li><li>✓ Invite family and interpreter</li><li>✓ SMS patient invite</li><li>✓ Phone Dial-in</li><li>✓ Knowledge Base, &amp; email support</li></ul> <p><a href="#">CANCEL</a></p>	<p><b>ENTERPRISE</b></p> <p>Advanced features for large teams with complex projects.</p> <ul style="list-style-type: none"><li>✓ All Basic features +</li><li>✓ Custom logo, branding, and mobile app</li><li>✓ Insurance verification and claims submission</li><li>✓ Virtual front desk triage</li><li>✓ On demand multi-provider shared waiting room</li><li>✓ Remote patient exam</li><li>✓ Remote patient monitoring</li><li>✓ Admin and scheduler roles</li><li>✓ EMR light &amp; ePrescription</li><li>✓ Uber-style load balancing over hundreds and thousands of providers &amp; more</li></ul> <p><a href="#">CONTACT SALES</a></p>
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3. Once cancelled, you will receive an email confirmation that your paid subscription has been terminated. You can still use your clinic under the free plan.