

Knowledgebase > VSee Clinic for Admins > Clinic Admin: Manage Rooms

## Clinic Admin: Manage Rooms

- 2022-04-13 - VSee Clinic for Admins

As a Clinic Admin, you can manage your waiting rooms. In this article, you will learn the following:

- How to Create a Room
- How to Edit a Room
- How to Deactivate a Room
- How to Delete a Room

#### **Creating a Room**

Go to the Admin panel (see guide).

- 1. Click the **Rooms** tab.
- 2. Then click + **New Room** button.

VSee Clinic	Dashboard	Clinic Rooms Schedule	Users	Report	More≁	Brad Shaw 🔻
ROOMS						
☐ Show Inactive Rooms Show 25 ♥ entries						+ New Room Search:

Fill in the required details of your waiting room and click on the **Create** button once done.

- **Domain:** This is the clinic domain where you have admin access e.g. clinic.vsee.me . This portion is automatically filled out and not editable.
- **Slug:** Main identifier of a room and is part of the clinic web link or URL. Combining the domain and slug creates the Clinic URL in this format: <u>https://domain.vsee.me/u/slug</u> e.g. clinic.vsee.me/u/telehealth
- **Room Name:** It is the clinic display name that will appear to patients as "Welcome to [Room Name]" e.g. typing "My Clinic" will show as "Welcome to My Clinic".
- Room Code: This is a unique alphanumeric code that patients will use to enter

your room via the VSee Clinic mobile app. You can skip this part and a systemgenerated code will be created for you. This is also not editable once the room is created.

• **Assignments:** This is where you assign existing users to the room. Skip this field if you haven't created the provider accounts yet. You can assign them later.

Room Details	Operating Hours Visit Options Advanced	
Room Name *		
e.g. UMC Media	al Center	
Domain *		
clinic.vsee.me		
Slug *		
e.g. telehealth		
Room Code(optio	nal)	
e.g. RoomVsee		
Room Description	n(optional)	
Room Description		
Assignments(opti	onal)	
	onal)	
Assignments(opti	onal) Listing When turned ON, provider listing will be displayed in both the room's website and mobile app. lic Search	
Assignments(opti Display Provider On	onal) Listing When turned ON, provider listing will be displayed in both the room's website and mobile app.	

#### **Editing a Room**

Go to the Admin panel (see guide).

Under Rooms tab and after searching the room, click on the pen icon under the 'Action' column to edit the details of the room.

Show Inactive R		IS						+ New Room
how 25 v entries Search: vc-jessical								
Domain	^	Slug	Name	÷	Code 🔶	Status 🔶	Providers	Action
clinic.vsee.me		jessica	Jessica Laynes' Clinic		vc-jessica	Active	Jess Bacon (jessica@vsee.com), Jessica CSR Laynes (jessica+csr@vseelab.com), Jessica Admin (jessica+admin@vseelab.com)	✓ 8 43

## **Deactivating a Room**

Go to the Admin panel (see guide).

Under Rooms tab and after searching the room, to deactivate it, click on the pen icon under the Action column (see instruction on the **Editing a Room** section).

- 1. Go to the **Advanced** tab.
- 2. Toggle off **Is Active?**
- 3. Click **Update**.

OM DETAILS		
Room Details Operating Hours	Visit Options Advanced Educational Material	
Payment Currency	USD - US Dollar	
Choose Stripe account	Default - Clinic Portal Account	×
	Note: You are in test mode.	
BCC emails for notification		
	Separate by comma	
Room Phone		
Room Info	text link	
Accessibility	Public - patients don't have to sign in to view room's information	
	<ul> <li>Private - patients have to sign in to view room's information</li> </ul>	
Deep Link	On	
Meeting Mode	On	
One Time Use	Off	
Is Active?	The second secon	
Listed on Clinic Directory	Off When turned ON, this room will be listed on the clinic page.	
	Cancel	Update

#### **Deleting a Room**

Go to the Admin panel (see guide).

Under Rooms tab and after searching the room you want to delete, click on the **trash bin** icon under the Action column.

Note: Once deleted, the room will not be retrievable.

Show Inactive F		s					+ New Room
now 25 🗸 entr	ies					Search: vc-jessica	
Domain	•	Slug 🔶	Name 🍦	Code 🔶	Status 🔶	Providers	Action
clinic.vsee.me		jessica	Jessica Laynes' Clinic	vc-jessica	Active	Jess Bacon (jessica@vsee.com), Jessica CSR Laynes (jessica+Csr@vseelab.com), Jessica Admin (jessica+admin@vseelab.com)	

Click the **OK** button to proceed.

clinic.vsee.me says Room will be deleted. Are you sure?		
	OK Cancel	

# **Related Articles:**

- Managing Provider Accounts
- Managing Patient Accounts
- Clinic Admin: User Roles

If you have any questions, please contact us at <u>help@vsee.com</u>

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