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Branded Virtual Background Requirements

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The custom virtual background is available for VSee Clinic users.

VSee Messenger app users can also have a custom virtual background if they have it on their VSee Clinic.

The custom virtual background on their VSee Clinic will also be imported to their VSee Messenger.

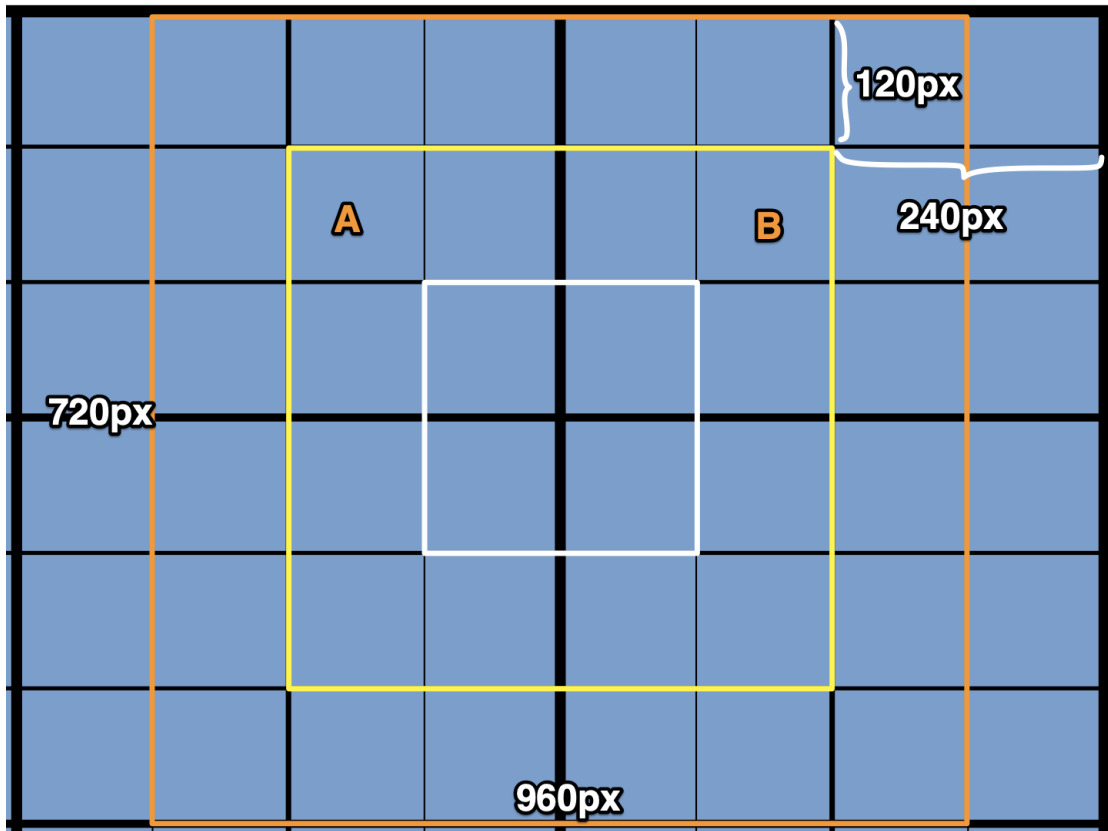
Note: This feature is available to VSee Clinic Enterprise accounts only. Please reach out to your Account Manager if you'd like to enable this feature in your Clinic.

Ideal size and dimension for virtual background image

Due to 4:3 aspect ratio for video stream today, the ideal aspect ratio for virtual background is also 4:3

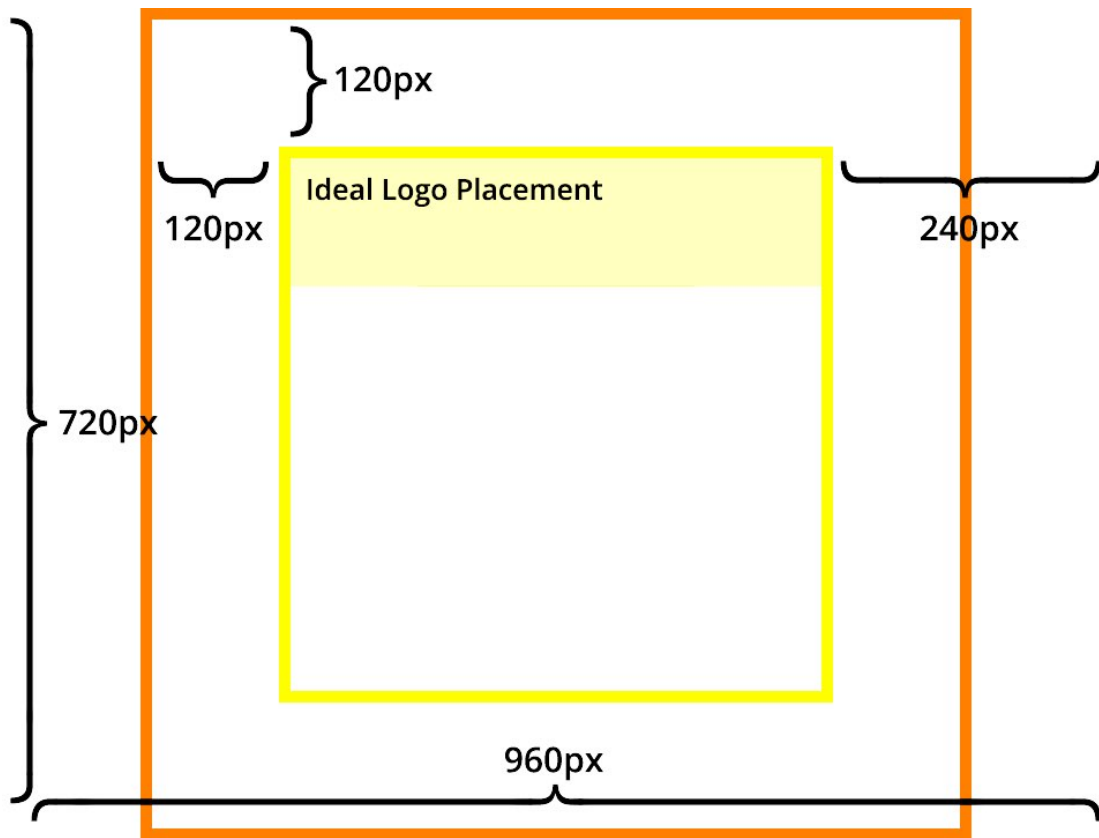
Recommended dimension

- Width: 960px
- Height: 720px
- Size: < 100kb

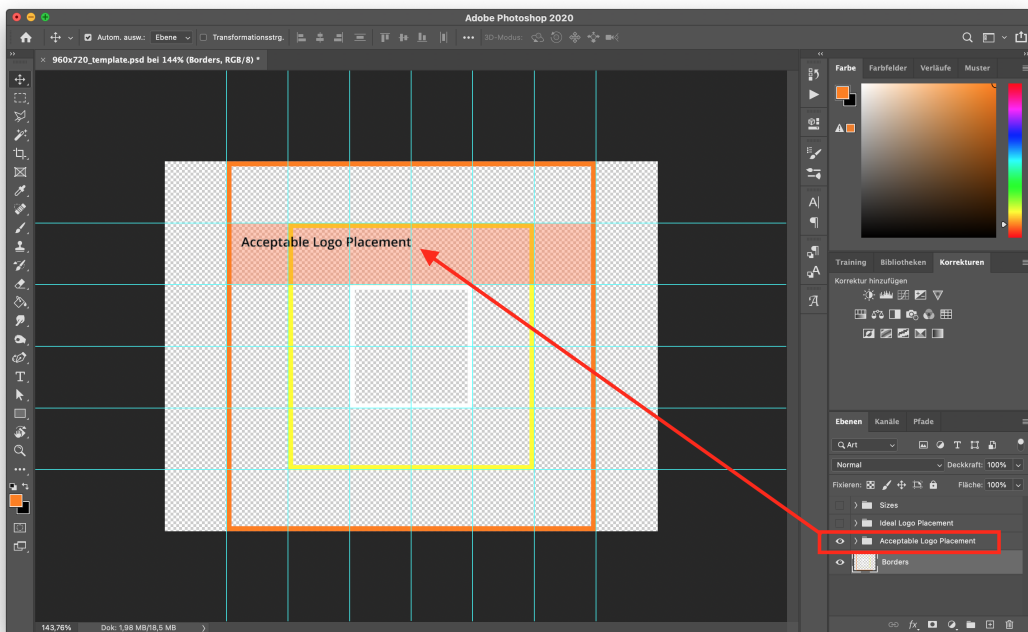


Photoshop Template

Photoshop template to download:



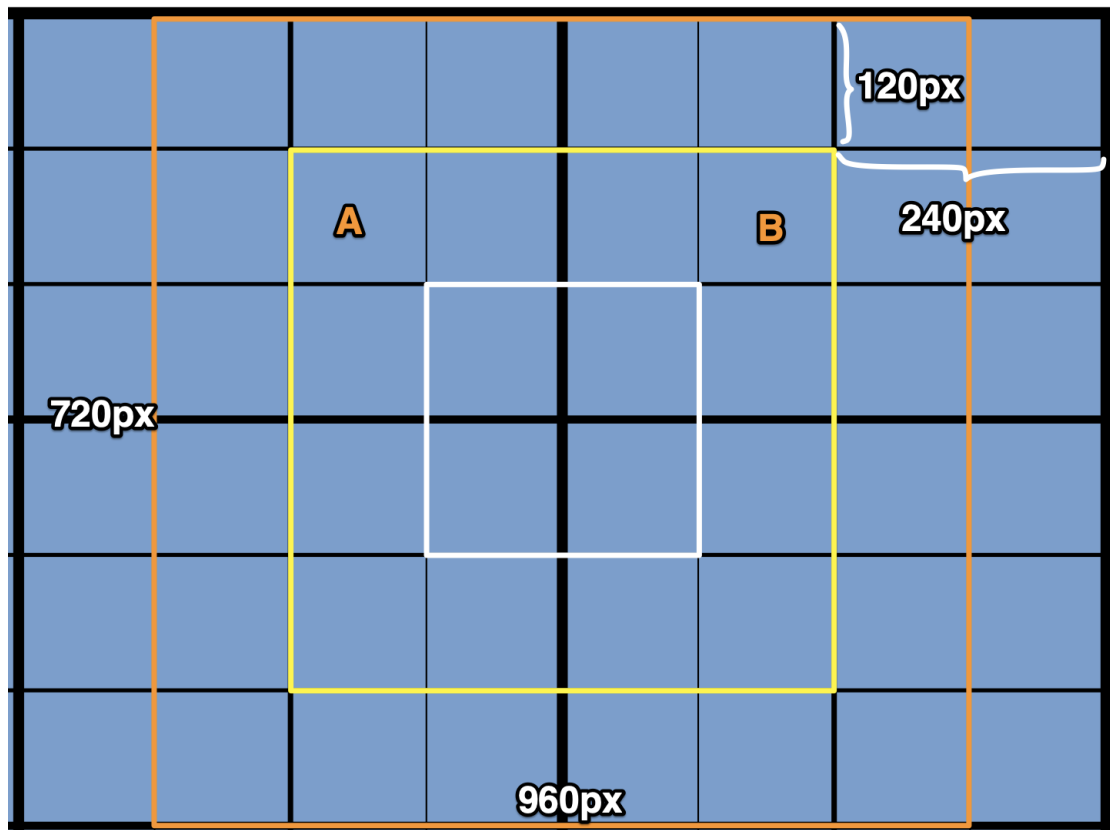
Please pay attention to the layers on the bottom right for things like where to ideally put the logo or more information on the sizing.



Ideal logo location

It is best to place logo within the yellow box.

Location A or B is ideal



Related Articles:

- [How to Add a Virtual Background \(VSee Clinic\)](#)
- [How to Add a Virtual Background \(VM\)](#)

Need more assistance? Send us an email at help@vsee.com or check out the [Help](#) section under the Profile Menu of your VSee Clinic.

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