

Knowledgebase > VSee Clinic for Patients > Adding Dependents

Adding Dependents - 2023-07-17 - VSee Clinic for Patients

For eligible clinics, patients can add a dependent under their account.

How to Create an Account for Your Dependent How to Enter the Visit for Your Dependent

Scope and Limitations

Related Articles

Create an Account for your Dependent

1. Go to the VSee Clinic of your provider and log in to your account, (parent or primary account holder), by clicking on **Login**.

| VSee Clinic | For Providers | Help Login Sign Up |
|--|---------------|--------------------|
| Welcome to Doctor John Smith's Clinic | | |
| Open Current number of patients waitine: 0 | | Enter Waiting Room |
| If this is an emergency, please call 911. Video visit with your provider when you need it, where you need it. | | Send Message |
| John Smith | | |
| Offline Registered Primary Care Physician | | |

2. Input your e-mail address and password for the clinic and click on **Log in**.

Note: As an option, you can log in using your Google account or Apple ID as well.

| VSee Clinic | For Providers Help Test Device | ogin Sign Up |
|-------------|--|--------------|
| | PATIENTS | |
| | Log In | |
| | Email | |
| | Password | |
| | Log In | |
| | Don't have an account? Sign up now Forgot Password? | |
| | OR | |
| | Sign In with Apple | |
| | Powered by VSee | |

3. While logged in, you can now add a dependent when you start or schedule an appointment. Click on either **Enter Waiting Room** or **Book Appointment.**

| <u>Click here</u> to test your | device |
|---|---|
| VSee Clinic Home Visits Health | Help 👤 John Doe 🔻 |
| Welcome to Doctor John Smith's Clinic | Recent Visits View All (45) |
| Open Current number of patients waiting: 0 If this is an emergency, please call 911. Video visit with your provider when you need it, where you need it. | ng Room Intrment Ssage John Smith Thu, 28 Apr 2022 - 04:51 PM View Notes |
| John Smith • Offline Registered Primary Care Physician | |
| Powered by VS | e |

4. The option to select the patient for the visit will pop up. Click on "**New family member**" to create an account for your child or dependent.

Note: In the screenshot below, John Doe is the parent account.

| WHO IS THIS VISIT FOR? | × |
|------------------------|---|
| John Doe | |
| New family member | |

5. Fill in the registration fields with your dependent's info then click on **Next**.

| 1 Registration | 2 Patie | nt Forms |
|-------------------------|------------------------|----------|
| Add Dependant | Leet News * | |
| First Name | Last Name | |
| Date of Birth * | | |
| Month V Day Year | | |
| Gender * | | |
| Male | | ~ |
| Pediatrician's Name* | Pediatrician's Phone#* | |
| Pediatrician's Name | Pediatrician's Phone# | |
| Pediatrician's Address* | | |
| Pediatrician's Address | | |

6. Fill in the patient forms as needed and then click on **Complete.**

| VSee Clinic Home Visits Health | Help Test Device 🏓 👤 John Doe 👻 |
|--|---------------------------------|
| | |
| 1 Registration | 2 Patient Forms |
| Past and Current Medical Conditions Up Allergies Update Current Medications Update Back | G Complete |
| | |
| | Powered by VSee |

You have successfully created an account for your dependent.

You will now be automatically directed to enter the waiting room or schedule an appointment using your dependent's newly created account.

Proceed in filling out the required information. The steps moving forward will be the same for any patient - parent or dependent.

| WHAT IS YOUR HEALTH CONCERN TODAY? | × |
|---|----|
| Reason for visit(optional) | |
| | |
| | |
| | |
| Where are you located at the time of this visit?* | 10 |
| Alaska | • |
| Upload(optional) | |
| Drag and Drop files here | |
| Or Click Here to browse files | |
| | |
| I give my consent to participate in a Telemedicine Consultation * | |
| Continue > | |

To switch back to the parent account, click on the dependent's name located in the upper-right corner to open the **Profile Menu**. From here, you can select your name as the parent account to go back.

| Help | • | Jane Doe 🔻 | |
|------|---|------------------------|--|
| | | My Profile John Doe | |

Follow-up Visit or Appointment for your Dependent

Similar to the previous steps, log in to your patient account, the parent account, and Click on **Enter Waiting Room** or **Book Appointment**.

You will then be asked who the visit is for. If you have multiple dependents, you can select which one before you proceed.

| WHO IS THIS VI | SIT FOR? | × |
|-------------------|-----------------------------------|---|
| | John Doe | |
| | Sam Anderson DOB: Jan 01, 2019 | |
| | Jane Doe DOB: Jan 01, 2015 | |
| New family member | | |

Scope and Limitations:

• Only children (ages below the age of 18) or legal dependents of a primary account holder can be added as dependents.

Related Article:

• <u>VSee Clinic Mobile (Android and iOS)</u> - <u>How can a patient</u> <u>cancel an appointment schedule?</u> • Invite Guests to a Call as a Patient

If you have any questions, please contact us at <u>help@vsee.com</u>

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Tags add dependent dependent