About Contact Security in VSee Messenger

- 2023-08-15 - VSee Messenger (Providers and Patients)

Contact Security

Contact Security is one of the core features being added in VSee Messenger starting 4.5 release. The goal of Contact Security is to ensure that a user can only be contacted via chat or call by others that the user has approved. Contact Security blocks remote users from performing any of the following actions unless the remote user is already in the address book or auto-accept call list of the local user:

- Sending a chat message to the local user unless the local user already has chat open with the remote user. Note that waiting room messages are always allowed.
- Inviting the local user to a group chat
- Starting a video call with the local user
- Getting the presence status of the local user

Please contact us at help@vsee.com if you have any questions.

Related Content

- Accept, Decline or Mark a Contact Request as Spam