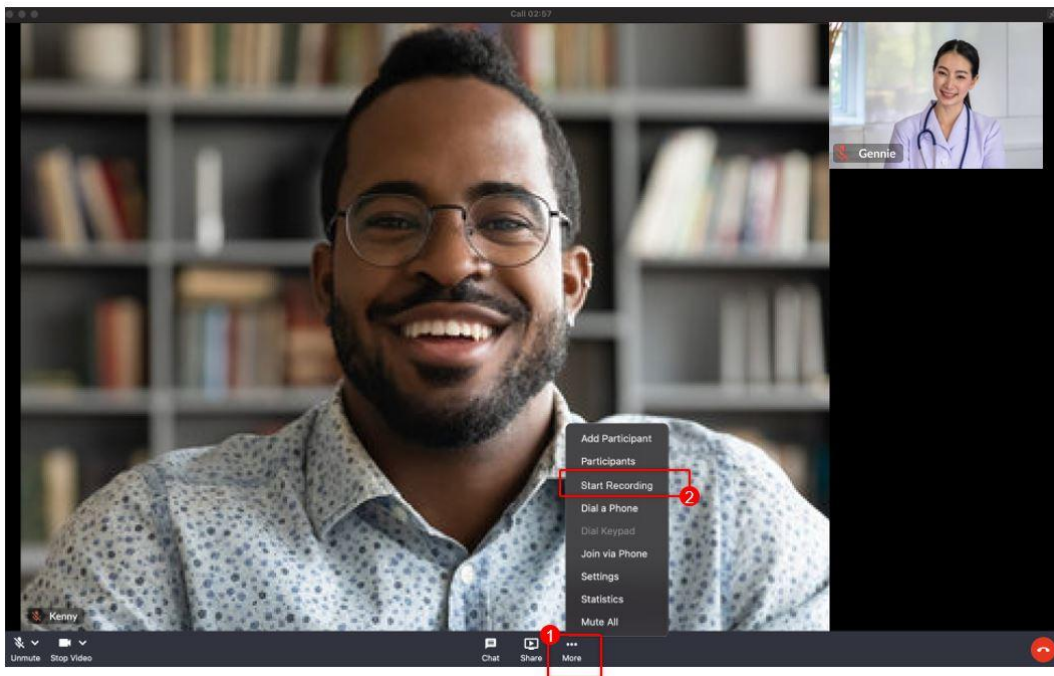


## Start and Stop Recording on VSee Messenger

Jay-Ileen (Ai) - 2023-10-26 - VSee Messenger (Providers and Patients)

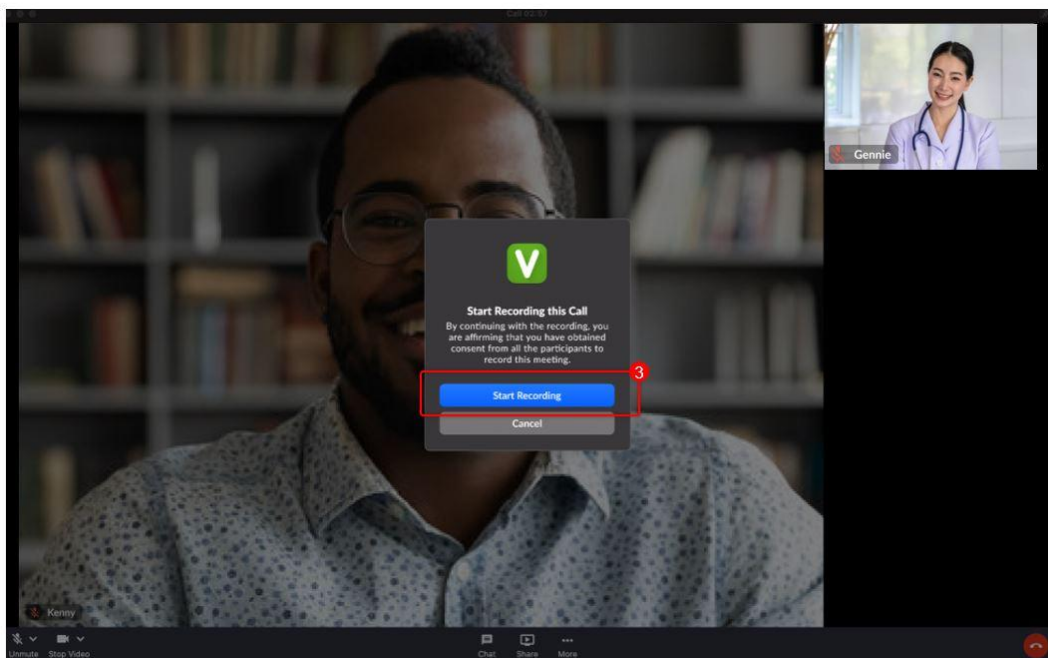
### How to Start Recording

1. Click on **More**.
2. Select **Start Recording**.



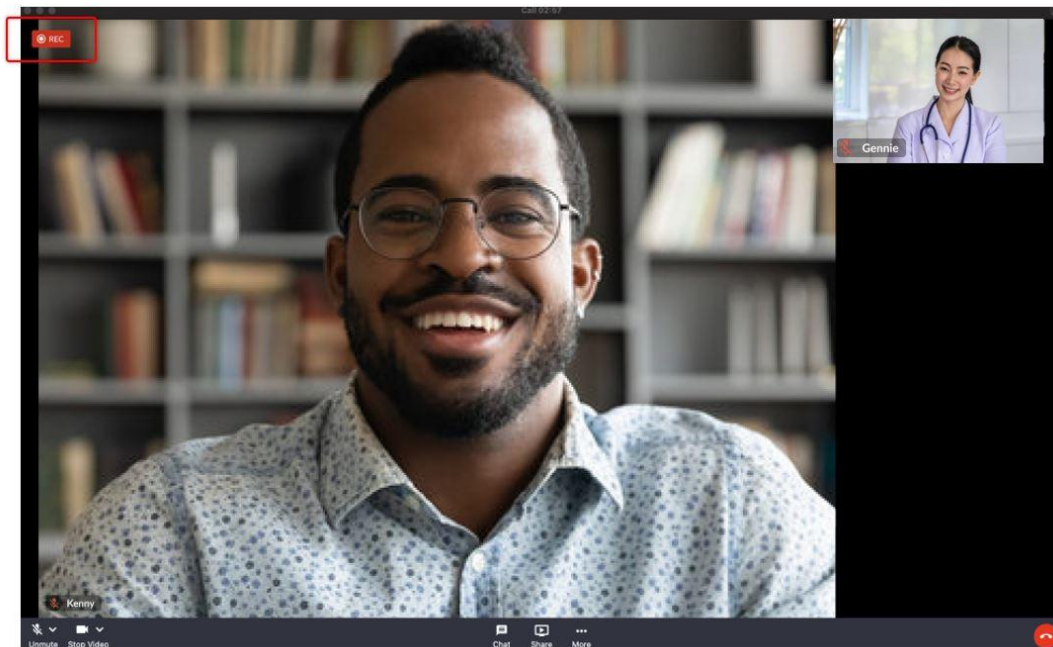


3. A pop-up window will appear. Click on **Start Recording**.



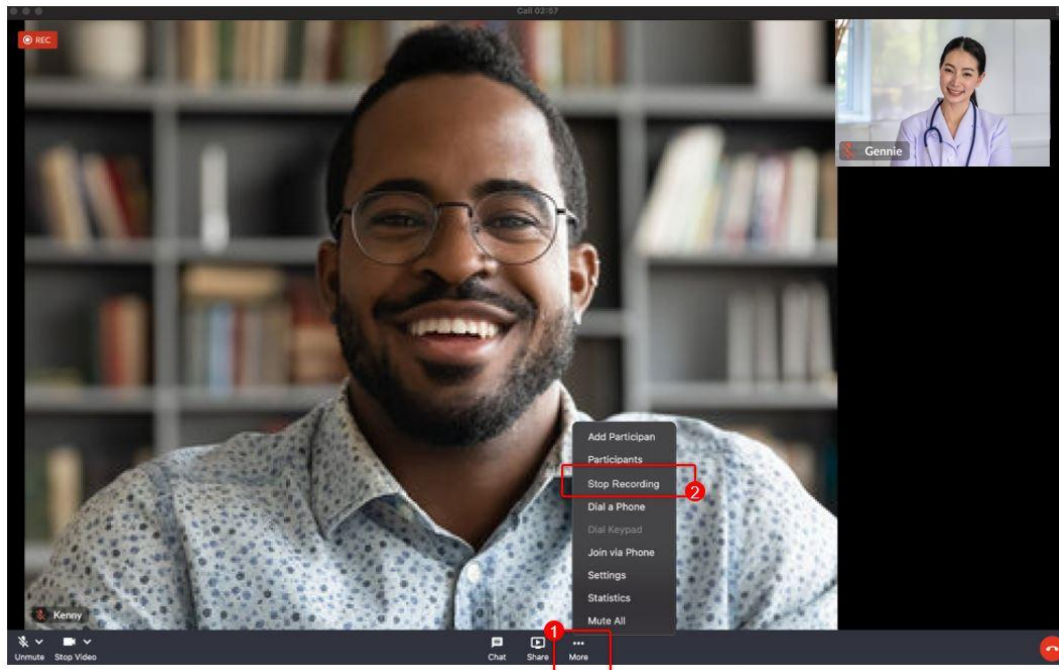


You will see the **REC** indicator on the top left of the screen as confirmation that the call is now recorded.



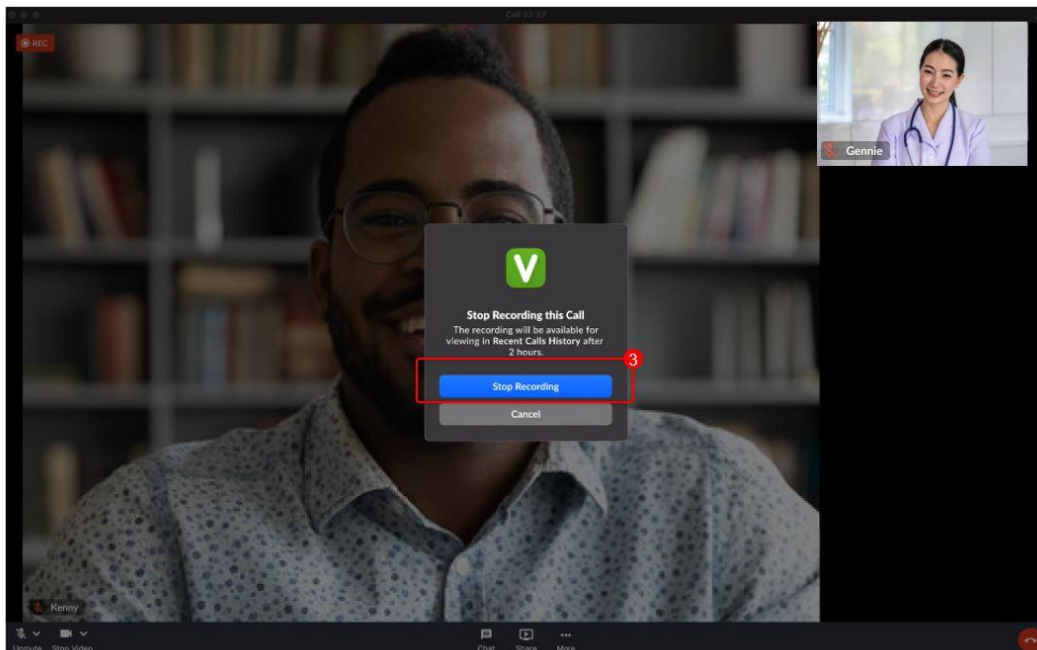
## How to Stop Recording

1. Click on **More**.
2. Select **Stop Recording**.



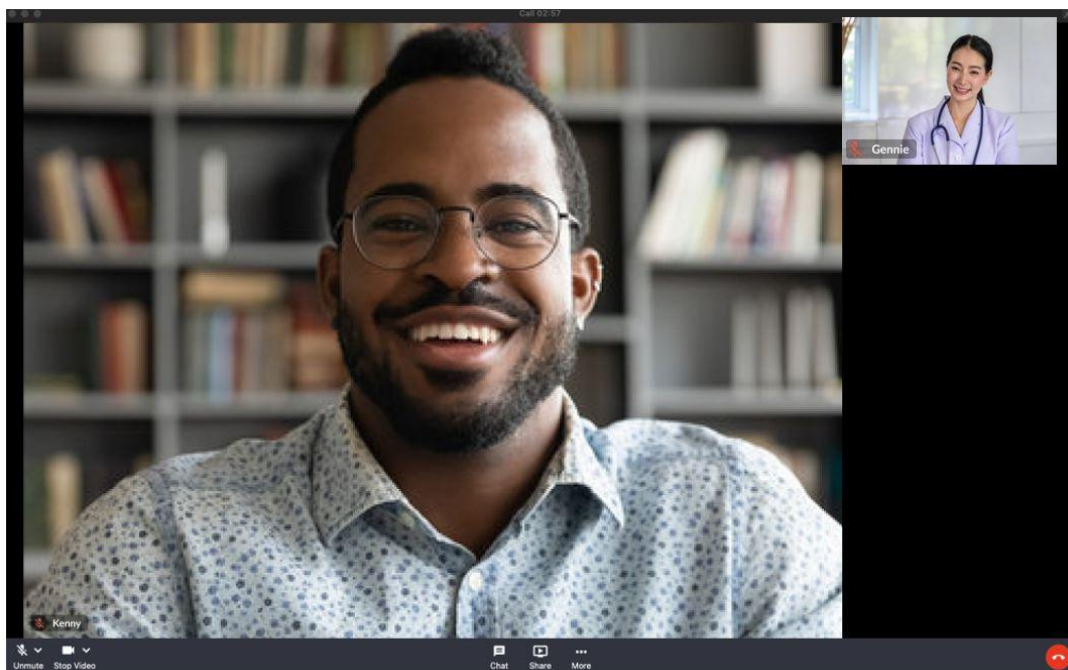


3. A pop-up window will appear. Click on **Stop Recording**.





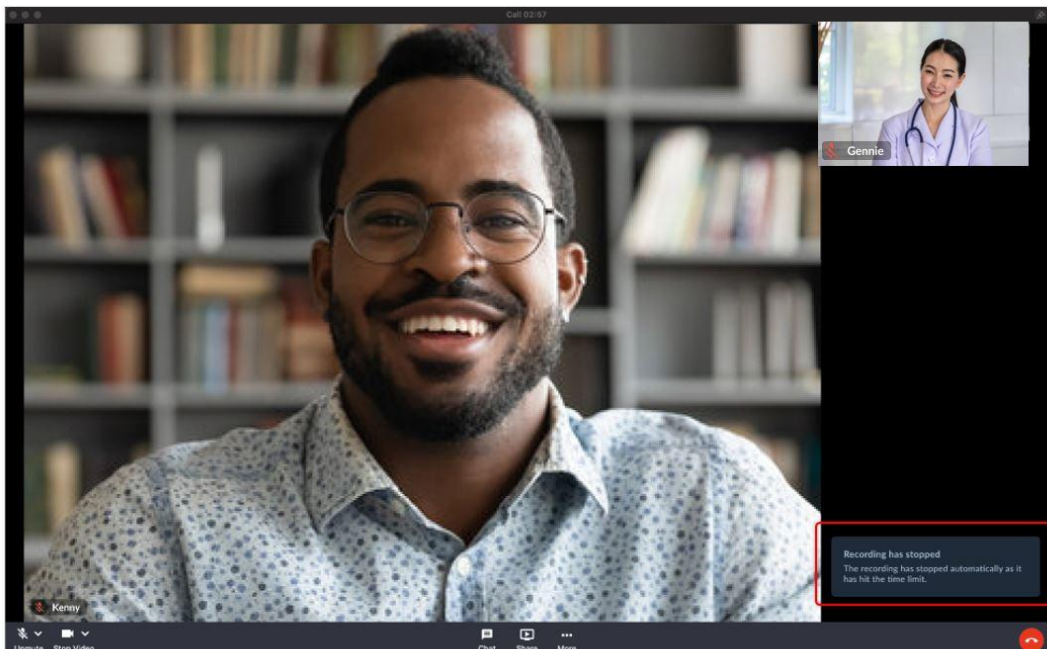
The **REC** indicator on the top left of the screen will disappear from the screen as a confirmation that the recording has stopped.





The recording will stop automatically once it has hit the maximum recording time limit of 4 hours. An alert box will show to notify the host who was doing the recording.





*Note: All these steps should apply to the VSee Clinic side as well.*

Need more assistance? Send us an email at [help@vsee.com](mailto:help@vsee.com) or check out the [Help](#) section under the Profile Menu of your VSee Clinic.

Tags

record

recording

start recording

stop recording