How To Check VSee Messenger Version
- 2023-08-15 - *FAQs*

How to Check the Version of Your VSee Messenger
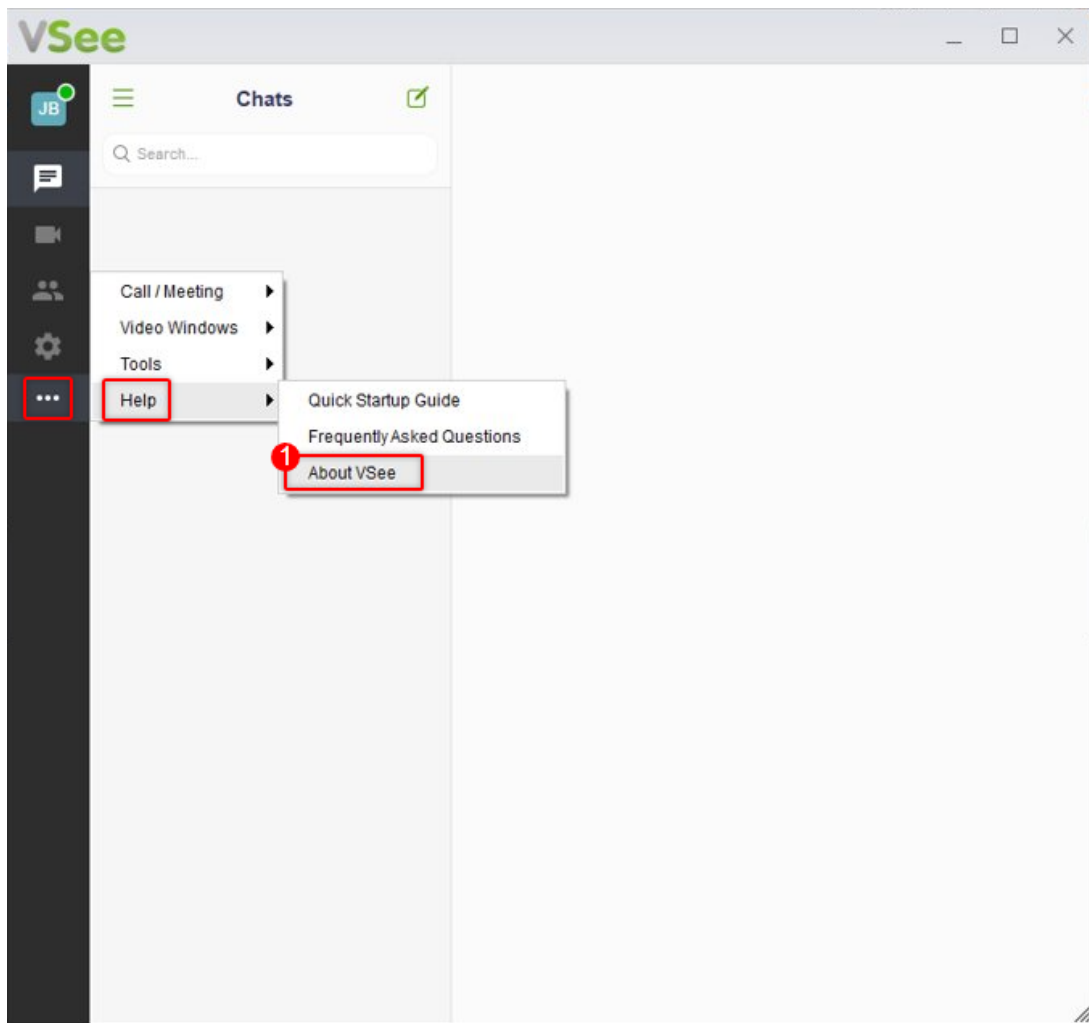
> [Windows](#)

> [Mac](#)

[Upgrade Your Subscription](#)

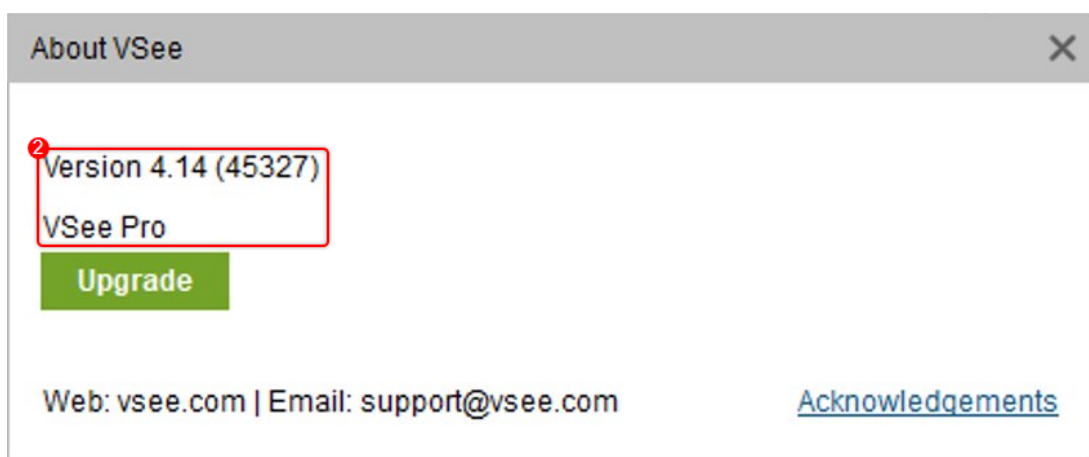[Update to the Latest Version](#)

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Windows

Open the VSee Messenger app. Please make sure you are logged in using the correct email address.

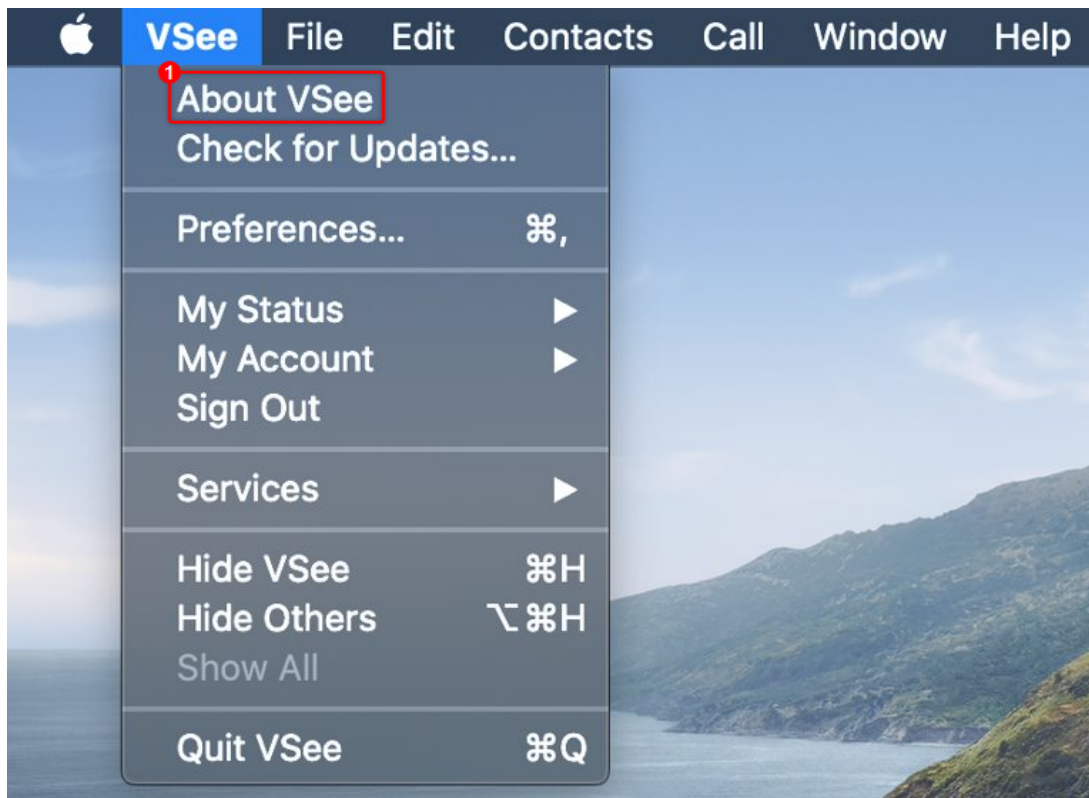1. Click on the Ellipsis (...) > Help > About VSee.

2. Your device's current app **version** and **build number** [eg 4.14 (45327)] and your account's **subscription plan** (eg VSee Pro) will be shown.
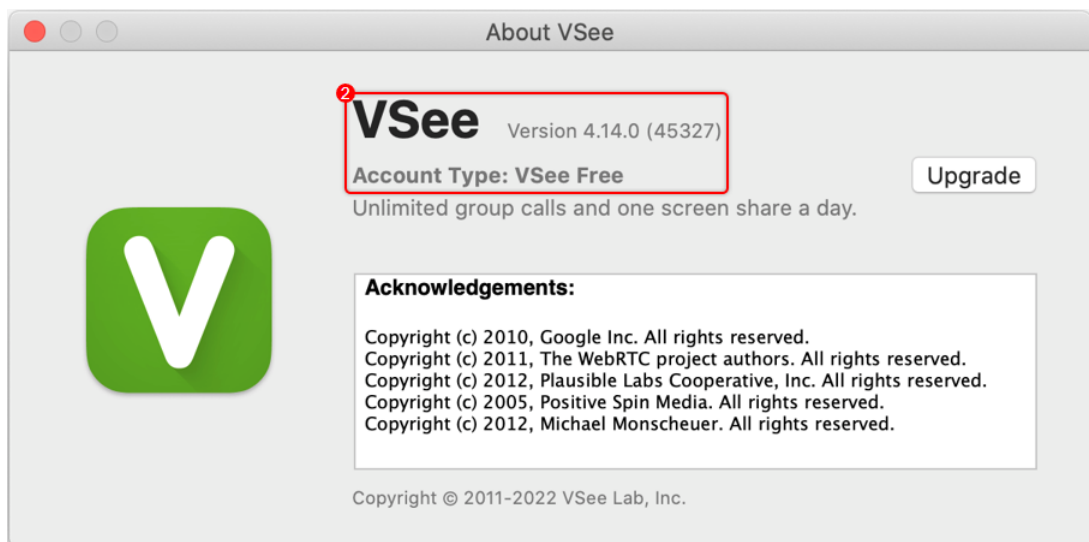

Mac

1. With the VSee App open and its window active, click **VSee** on the top menu bar. Select **About VSee**.

2. Your device's current app **version** and **build number** [eg 4.14.0 (45627)] and your account's **subscription plan** (eg VSee Free) will be shown.

Upgrade your Subscription

Please follow the steps above. Click **Upgrade** or contact help@vsee.com.

Update to the Latest Version

Updates are needed in order to ensure that the user experience runs

smoothly and efficiently, keeping bugs and errors to a minimum. Updates occur to get rid of any bugs that may have crept up as well as any improvements that may have been made.

- To get the latest version of the app, click this link: https://my.vsee.com/download

- If your computer doesn't give you permission to download the app using the link above, click this link to download the app: VSee - Download (MSI Installer)

NOTE: MSI doesn't support auto-updates by design

Delete or Cancel Your Subscription
Delete Account (Free version)
Cancel Paid VSee Messenger Subscription
Please contact us at help@vsee.com.

If you have any questions, please contact us at help@vsee.com.

Related Content

- How to Delete Your VSee Messenger Account